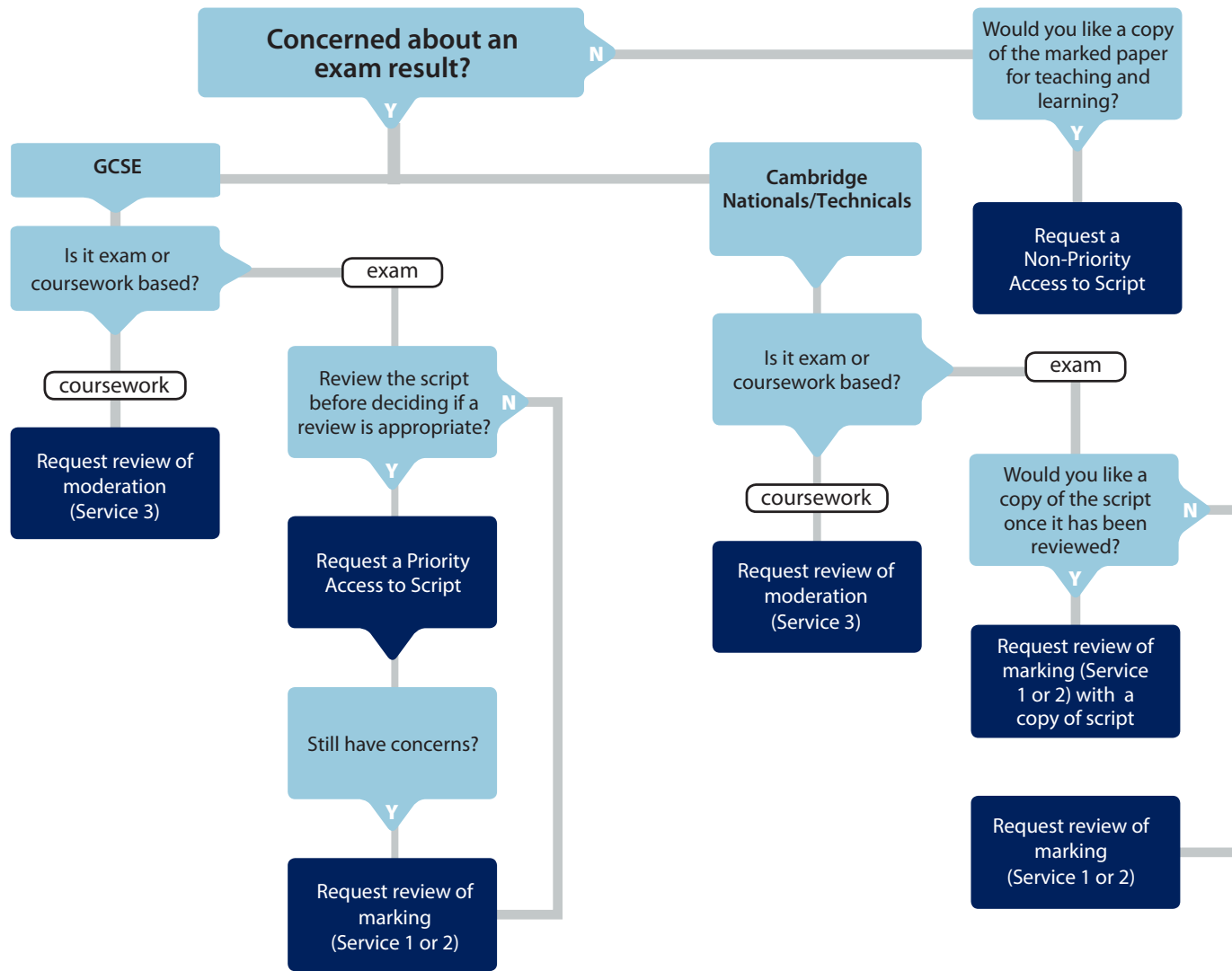


OCR's post-results services and fees: November 2017 series

There are a number of options available if you have a concern about a result.

Here's a quick guide to your main options: requesting one of our **reviews of marking or moderation** or getting hold of a copy of a marked exam paper (**access to scripts**). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.

All post-results services must be requested via a school or college



Still have concerns?

Appeals process

Our Services Explained

Service 1

by 8/02/18

Clerical re-check (£16.90)

To make sure all the pages were marked, all the marks counted and the result matches the marks on the paper.

Service 2

by 8/02/18

Review of marking (£47)

To ensure the agreed mark scheme has been applied correctly. If you are concerned about a group of candidates, you should submit requests for all candidates you believe are affected.

Service 3

by 8/02/18

Review of moderation (£218.40)

Review of the original moderation to ensure assessment criteria have been fairly, reliably and consistently applied.

Access to scripts

by 18/01/18

Priority to support reviews of marking (£11.75)
A copy of the original marked script to help you decide whether to request an enquiry about results

Non-Priority for teaching and learning (£11.35)
As priority but not guaranteed to arrive before the enquiries window closes

by 15/02/18

Copy of script

A copy of the reviewed script to be delivered after the review has been completed. (£11.35)

Missing and incomplete results (MIR)

An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied.

Late certification

Request when a certification entry has not previously been made for a unitised qualification.

www.ocr.org.uk/prs

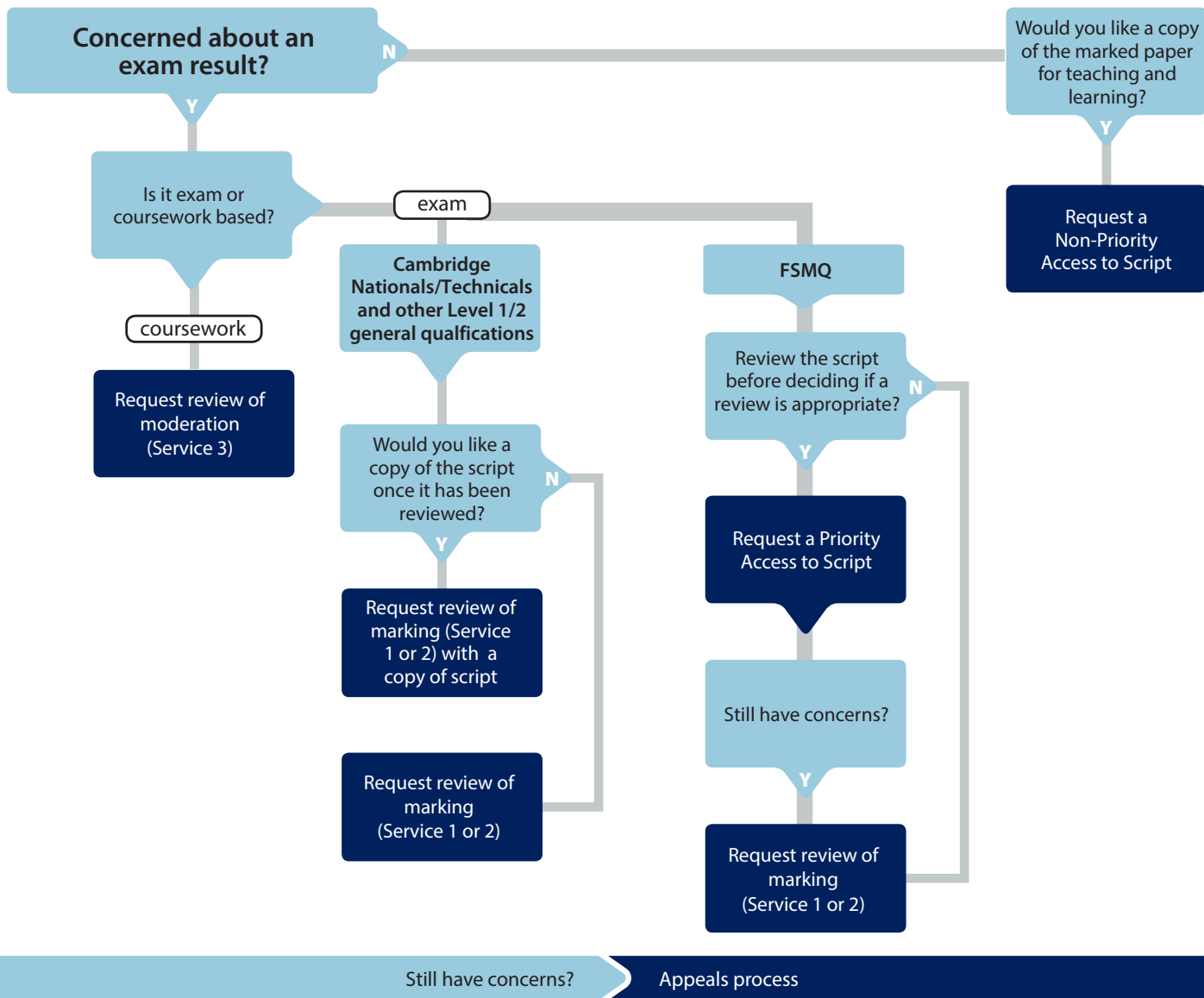
For further details of services, fees and charging policy, visit www.ocr.org.uk/prs

OCR
Oxford Cambridge and RSA

OCR's post-results services: January 2018 series

There are a number of options available if you have a concern about a result.

Here's a quick guide to your main options: requesting one of our **reviews of marking or moderation** or getting hold of a copy of a marked exam paper (**access to scripts**). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.



Our Services Explained

Service 1 by 5/04/18

Clerical re-check (£16.90)
To make sure all the pages were marked, all the marks counted and the result matches the marks on the paper.

Service 2 by 5/04/18

Review of marking (£47)
To ensure the agreed mark scheme has been applied correctly. If you are concerned about a group of candidates, you should submit requests for all candidates you believe are affected.

Service 3 by 5/04/18

Review of moderation (£218.40)
Review of the original moderation to ensure assessment criteria have been fairly, reliably and consistently applied.

Access to scripts by 15/03/18

Priority to support reviews of marking (£11.75)
A copy of the original marked script to help you decide whether to request an enquiry about results

Non-Priority for teaching and learning (£11.35)
As priority but not guaranteed to arrive before the enquiries window closes by 12/04/18

Copy of script

A copy of the reviewed script to be delivered after the review has been completed. (£11.35)

Missing and incomplete results (MIR)

An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied.

Late certification

Request when a certification entry has not previously been made for a unitised qualification.

Still have concerns? Appeals process

www.ocr.org.uk/prs

For further details of services, fees and charging policy, visit www.ocr.org.uk/prs

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