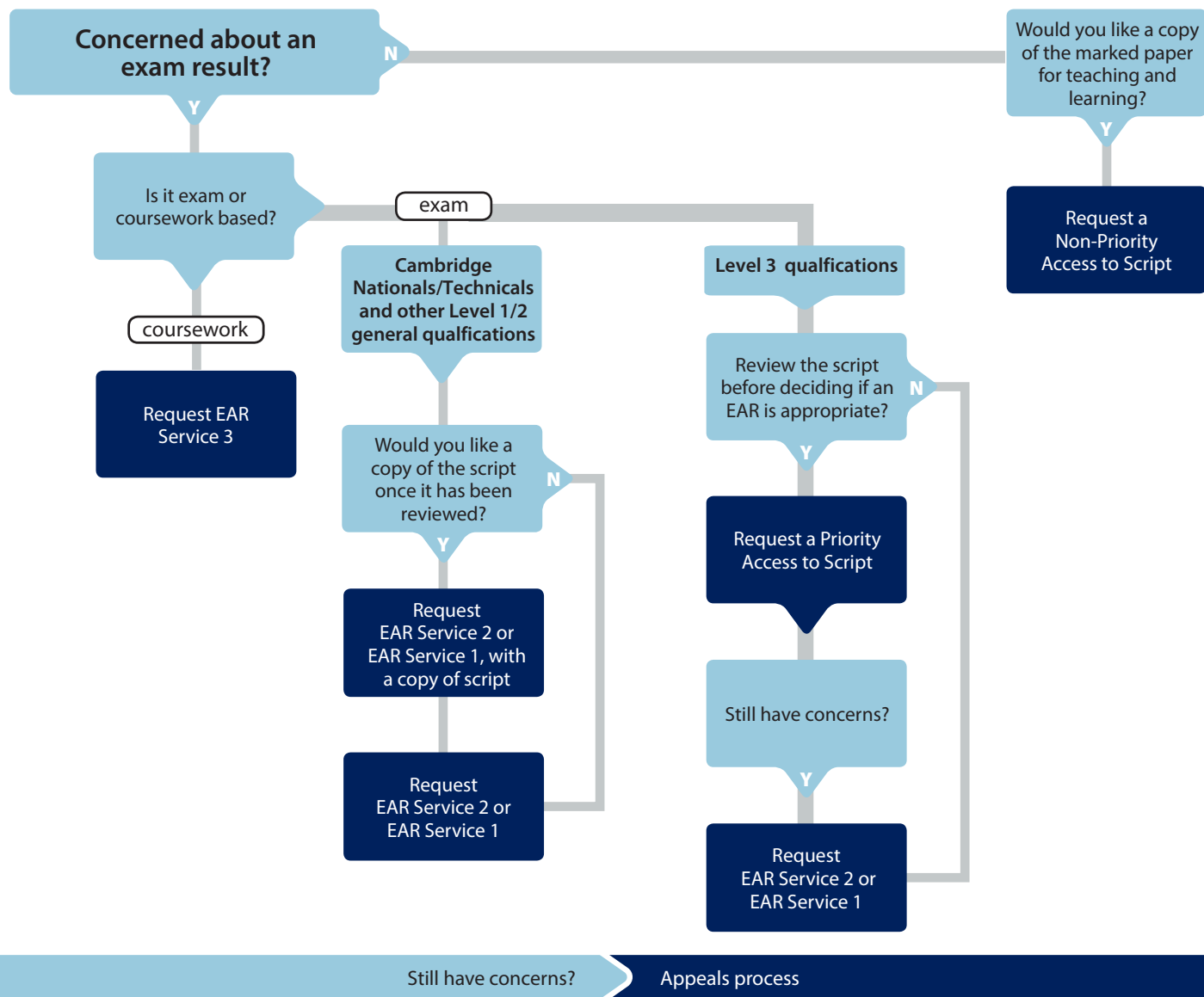


OCR's post-results services: January 2017 series

There are a number of options available if you have a concern about a result.

Here's a quick guide to your main options: requesting one of our reviews of marking (*enquiries about results* – EARs) or getting hold of a copy of a marked exam paper (*access to scripts*). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.



Please note: All post-results services must be requested via a school or college.

Our Services Explained

EAR Service 1 by 06/04/17
Clerical re-check
 of all procedures leading to the issue of a result.

EAR Service 2 by 06/04/17
Post-results mark review
 To ensure that the agreed mark scheme has been applied correctly. If you are submitting a request for a group of candidates, submit requests for 10% of your cohort (min 8, max 20).

EAR Service 3 by 06/04/17
Post-results moderation review
 Review of the original moderation to ensure assessment criteria have been fairly, reliably and consistently applied.

Access to script
Priority by 10/03/17
 A copy of the original marked script delivered before the enquiries window closes.
Non-Priority for teaching and learning by 14/04/17
 As priority but delivered after the enquiries window has closed.

Copy of script
 A copy of the reviewed script to be delivered after the enquiry has been completed.

Missing and incomplete results (MIR) by 06/04/17
 An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied.

Late certification by 06/04/17
 Request when a certification entry has not previously been made for a unitised qualification.

www.ocr.org.uk/prs

For further details of services, fees and charging policy, visit www.ocr.org.uk/prs

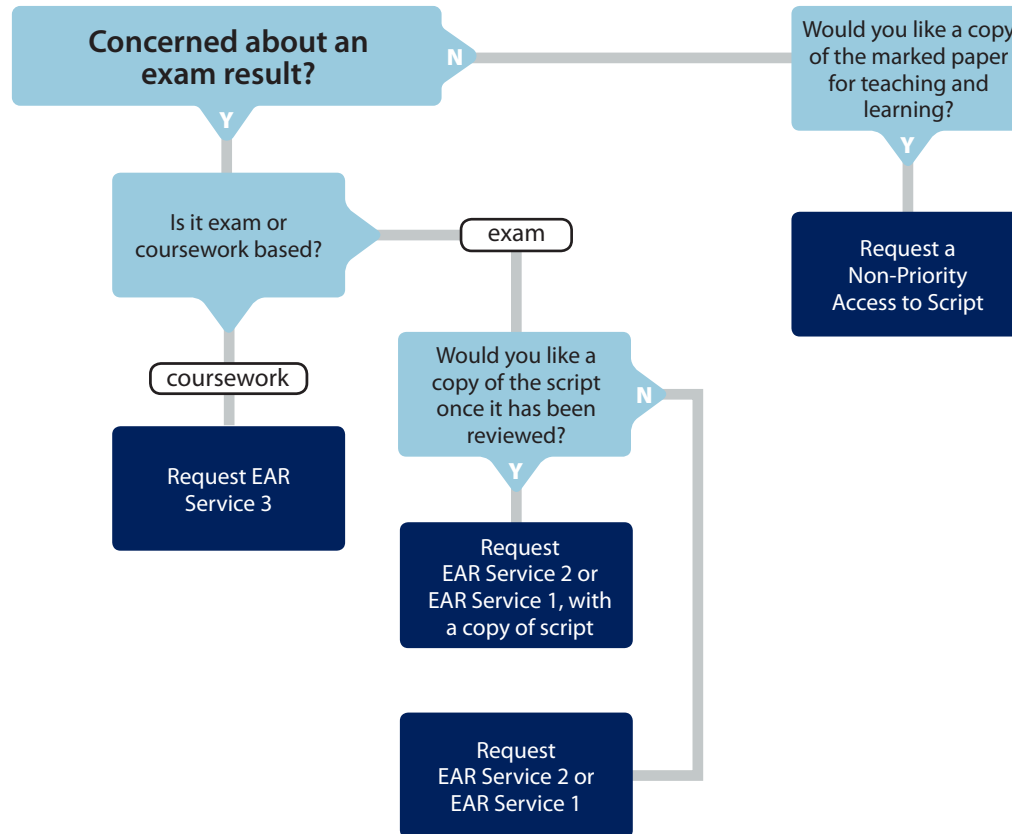


OCR's post-results services: November 2016 series

There are a number of options available if you have a concern about a result.

Here's a quick guide to your main options: requesting one of our reviews of marking (*enquiries about results – EARs*) or getting hold of a copy of a marked exam paper (*access to scripts*). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.

Please note: All post-results services must be requested via a school or college.



Our Services Explained

EAR Service 1

by 09/02/17

Clerical re-check

of all procedures leading to the issue of a result.

EAR Service 2

by 09/02/17

Post-results mark review

To ensure that the agreed mark scheme has been applied correctly. If you are submitting a request for a group of candidates, submit requests for 10% of your cohort (min 8, max 20).

EAR Service 3

by 09/02/17

Post-results moderation review

Review of the original moderation to ensure assessment criteria have been fairly, reliably and consistently applied.

Access to script

by 28/02/17

Non-Priority for teaching and learning

As priority but delivered after the enquiries window has closed.

Copy of script

A copy of the reviewed script to be delivered after the enquiry has been completed.

Missing and incomplete results (MIR)

by 09/02/17

An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied.

Late certification

by 09/02/17

Request when a certification entry has not previously been made for a utilised qualification.

Still have concerns?

Appeals process

www.ocr.org.uk/prs

For further details of services, fees and charging policy, visit www.ocr.org.uk/prs

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