



Accredited



CAMBRIDGE NATIONALS IN ENGINEERING

R109, R110, R111 AND R112

RESOURCES LINK

VERSION 2

WELCOME

A Resources Link is an e-resource, provided by OCR, for teachers of OCR qualifications. It provides descriptions of, and links to, a variety of independent teaching and learning resources that you may find helpful.

In a Resources Link you will find details of independent resources, many of which are free: where this is the case this has been indicated.

If you know of other resources you would like to see included here, or discover broken links, please let us know. We would also like to hear from you if you have any feedback about your use of these, or other, OCR resources. Please contact us at resources.feedback@ocr.org.uk.

We leave it to you, as a professional educator, to decide if any of these resources are right for you and your students, and how best to use them.

To give us feedback on, or ideas about the OCR resources you have used, email resources.feedback@ocr.org.uk

OCR Resources: *the small print*

OCR's resources are provided to support the teaching of OCR specifications, but in no way constitute an endorsed teaching method that is required by the Board and the decision to use them lies with the individual tutor. Whilst every effort is made to ensure the accuracy of the content, OCR cannot be held responsible for any errors or omissions within these resources.

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click on a resource to go to the appropriate page.

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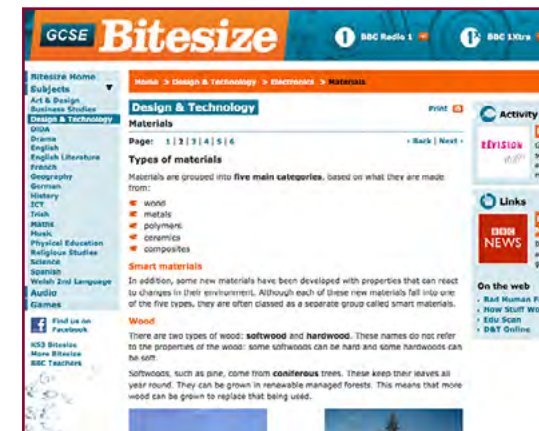
Unit R111 - Computer aided manufacturing

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- TATA Technologies
- Prototype Projects gallery of projects
- Enhance understanding of maths and science for engineering

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- Implementing quality systems – a BSI case study
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- NDT Education Resources – from the NDT Resource Centre
- Measuring instruments for Physics - Micrometer
- How to read calipers
- 3D Scanners UK case study
- Top 25 Lean Tools
- Seven Deadly Wastes - The Essence Of Lean
- Enhance understanding of maths and science for engineering

BBC Bitesize – materials



A revision site listing and comparing different materials and their properties.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO1 Know about properties and uses of engineering materials

Cost: Free

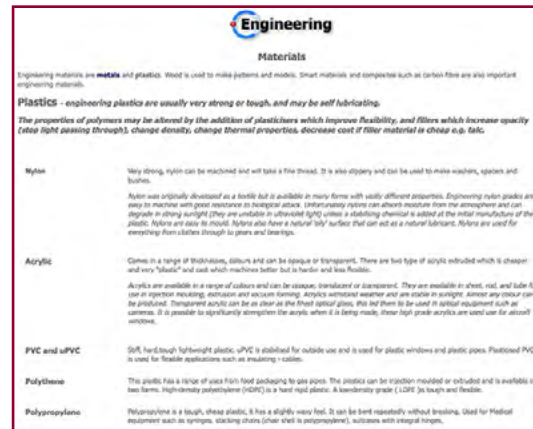
Format: Website

<http://www.bbc.co.uk/schools/gcsebitesize/design/electronics/materialsrev2.shtml>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Engineering Materials



A comparison of plastics and metals with numerous examples and some basic quizzes.

National Physics Laboratory – materials



Information on different materials and a printable educational poster.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO1 Know about properties and uses of engineering materials

Cost: Free

Format: Informational website with online quiz
<http://www.the-warren.org/GCSERevision/engineering/engineering%20materials.html>

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Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO1 Know about properties and uses of engineering materials

Cost: Free

Format: Website and printable poster
<http://www.npl.co.uk/educate-explore/factsheets/materials/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

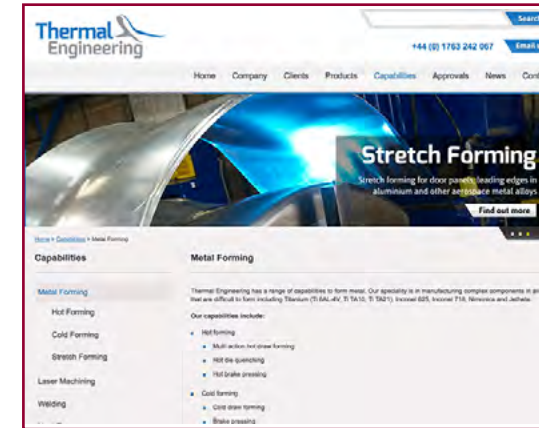
resources.feedback@ocr.org.uk

Materials UK Reports and Downloads



A web site with links to a range of reports and downloadable information.

Thermal Engineering Capabilities



A commercial web site which lists the processes used by the organisation to produce products for a range of customers. Includes the a range of metal forming aspect.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO1 Know about properties and uses of engineering materials

Cost: Free

Format: Website

<http://www.matuk.co.uk/reports.htm>

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Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO2 Understand engineering processes and their application

Cost: Free

Format: Website

<http://www.thermalengineering.co.uk/capabilities/metal-forming/>

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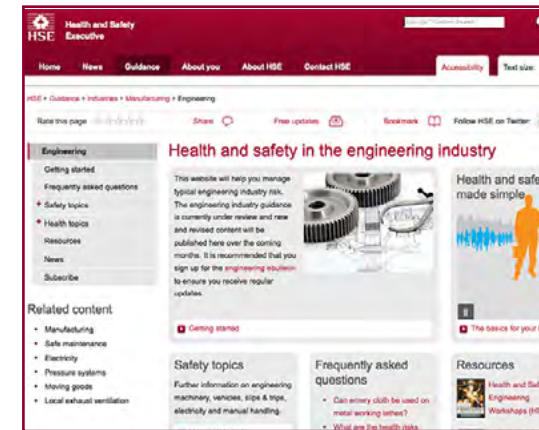
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Plastipedia



A commercial plastics web site that contains a number of useful flash animations demonstrating numerous plastics processes.

Health and safety in the engineering industry



The official health and safety executive site relating to the engineering industry.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO2 Understand engineering processes and their application

Cost: Free

Format: Website – Embedded flash animations.

<http://www.bpf.co.uk/Plastipedia/Processes/Default.aspx>

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Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO2 The official health and safety executive site relating to the engineering industry

Cost: Free

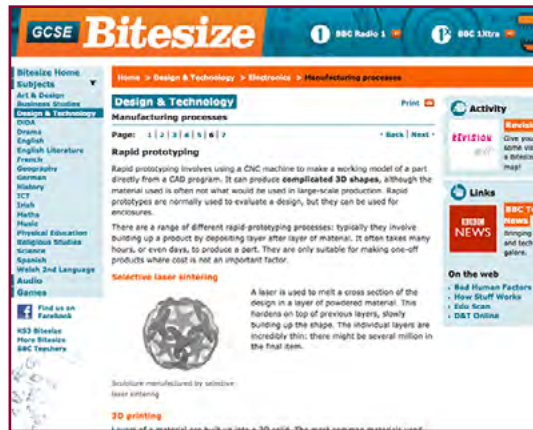
Format: Website

<http://www.hse.gov.uk/engineering/>

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BBC Bitesize – Rapid Prototyping



BBC revision site with seven pages of information on rapid prototyping, presented in an easy to understand way.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO3 Know about developments in engineering processes

Cost: Free

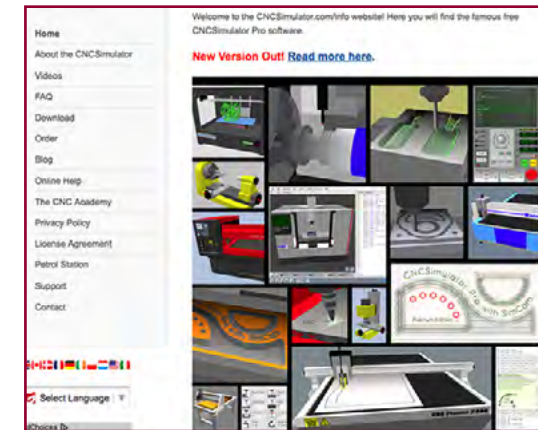
Format: Website

http://www.bbc.co.uk/schools/gcsebitesize/design/electronics/manufacturing_processesrev6.shtml

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CNC Simulator Software



A CNC simulation that can be used to practice CNC programming, instructions and user guides are included in PDF.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO3 Know about developments in engineering processes,
LO4 Understand the impact of modern technologies on engineering production

Cost: Free to download – some programme limitations.

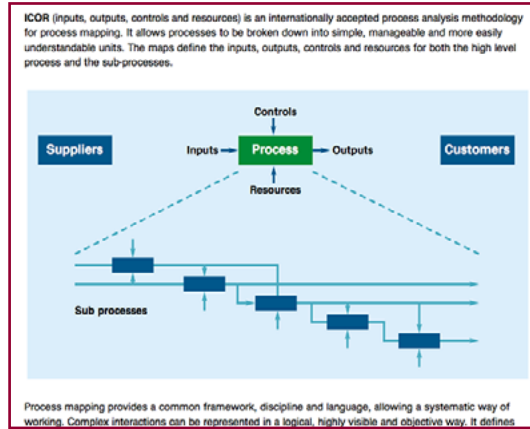
Format: Simulation software and guide

<http://cncsimulator.info/download>

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Tools & Techniques for Process Improvement



A DTI resource introducing models for improving processes. The resource describes how each technique can be used.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO4 Understand the impact of modern technologies on engineering production

Cost: Free

Format: Online list of techniques with explanation.

http://www.businessballs.com/dtiresources/TQM_process_improvement_tools.pdf

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Enhance understanding of maths and science for engineering

PPLATO LINK	
mat11	Maths for Science
mat12	Maths for Science
mat13	Maths for Science
mat14	Maths for Science
mat15	Maths for Science
mat16	Maths for Science
mat17	Maths for Science
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mat99	Maths for Science
mat100	Maths for Science

A free to access self-learning website for supporting engineering maths and science.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO1 Know about properties and uses of engineering materials, LO2 Understand engineering processes and their application, LO3 Know about developments in engineering processes, LO4 Understand the impact of modern technologies on engineering production

Cost: Free

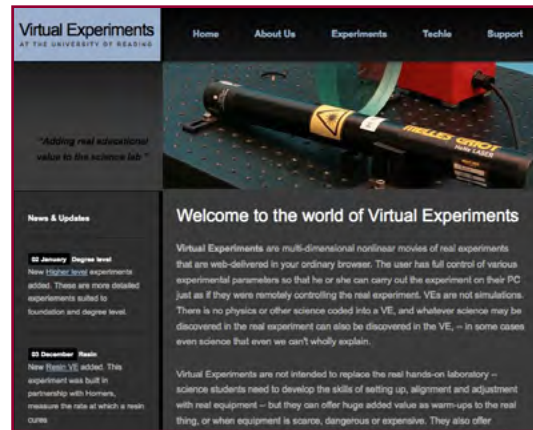
Format: Website

<http://www.met.reading.ac.uk/pplato/resources/>

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Virtual science experiments



A free to access self-learning website for science in engineering.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R109, LO1 Know about properties and uses of engineering materials,
LO2 Understand engineering processes and their application

Cost: Free

Format: Website

<http://www.reading.ac.uk/virtualexperiments>

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Engineering Drawing and Sketching for GCSE



A website with links to the most common engineering drawing conventions, written for GCSE students.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO1 Be able to plan for the making of a pre-production product

Cost: Free

Format: Web site with links and diagrams.

<http://www.design-technology.info/IndProd/drawings/>

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Design and Designing

Track	Title	Description
1	Design and designing	A short introduction to this album. Play now >
2	Introduction to drawing	Controlling fingers and wrist to draw shapes and letters. Play now >
3	Shading and toning	Using pencil shading to show tone. Play now >
4	Modeling a chair	How to make a cardboard model of a chair from a cereal carton. Play now >
5	Making a cd case	How to make a CD case using simple materials. Play now >
6	Generating ideas through practice	Simple techniques for designing CD cases. Play now >
7	Experimenting with shapes	Making a cardboard mug using different shapes and techniques. Play now >
8	Sketching elevations in design	Learning how to draw different views of a model. Play now >
9	Developing perspective	Using an overlay technique to create designs. Play now >
10	Orthographic views of a vase	How to sketch views of an object. Play now >
11	Drawing in perspective	How to draw in two perspectives, to create a representation of a 3D object. Play now >
12	The vanishing point technique	How to draw tall objects using the vanishing point technique. Play now >
13	Creating quick perspective cubes	How to draw cubes without using the vanishing point technique, and how this can be used as a building block to more complex designs. Play now >
14	Cubic designs	Using the 'Y' technique to extend cubic designs when creating a projection. Play now >
15	Converting cubes into objects	How to use simple drawing techniques to draw objects. Play now >
16	Practicing hand movements	Controlling your fingers and wrists when drawing ovals. Play now >
17	Using ovals in design	Combining drawing techniques to draw cylindrical objects. Play now >
18	Sketching complex objects	Using the drawing techniques of perspective, oval, crating and outlining to

A series of short videos from the Open University, part of the iTunes U initiative. The series contains 22 short videos lasting 75 minutes in total.

The series covers a range of drawing and designing techniques with practical examples of product design.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO1 Be able to plan for the making of a pre-production product,
LO2 Be able to use processes, tools and equipment safely to make a pre-production product

Cost: Free

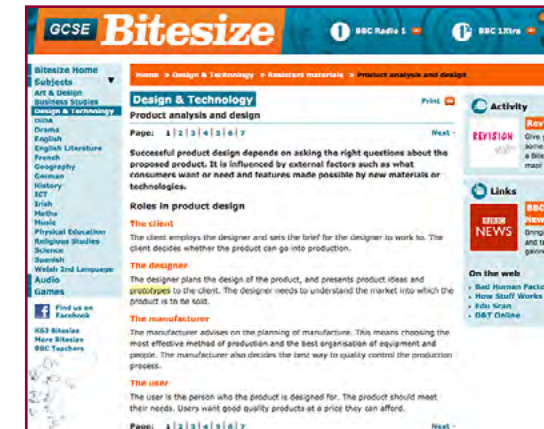
Format: Series of educational videos, transcripts are also available.

<http://www.open.edu/openlearn/science-maths-technology/engineering-and-technology/design-and-designing>

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BBC Bitesize – Product analysis and design



A series of web pages looking at product design covering stakeholders, analysis, design, specification, prototype, modelling and quality control.

Short revision type content with additional links.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO1 Be able to plan for the making of a pre-production product

Cost: Free

Format: Website

<http://www.bbc.co.uk/schools/gcsebitesize/design/resistantmaterials/designanalysevaluationrev1.shtml>

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resources.feedback@ocr.org.uk

Supporting business through standards A BSI case study



An online case study which demonstrates how BSI (British Standards Institute) supports new product development and production.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO1 Be able to plan for the making of a pre-production product,
LO2 Be able to use processes, tools and equipment safely to make a pre-production product

Cost: Free – numerous adverts are embedded in the pages.

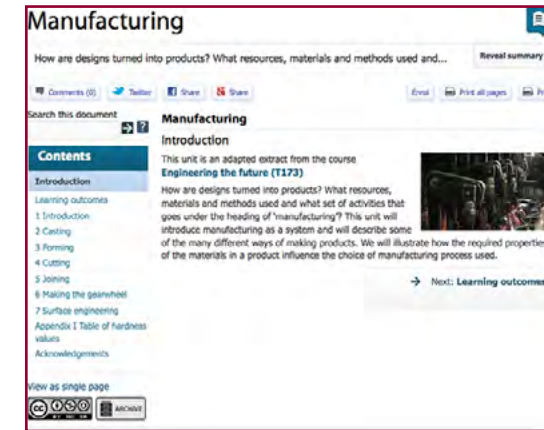
Format: Case study over 6 web pages

<http://businesscasestudies.co.uk/bsi/supporting-business-through-standards/introduction.html#ixzz2z2jKzdOZ>

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Open Learn – Manufacturing and Production



Part of the Open University Open Learn series, this link is for the whole manufacturing module. The module takes 20 hours in total but selected elements can be chosen as required. The module covers:

- How designs are turned into products?
- What resources, materials and methods used and what set of activities that goes under the heading of 'manufacturing'?

The module illustrates how the required properties of the materials in a product influence the choice of manufacturing process used.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO1 Be able to plan for the making of a pre-production product, LO2 Be able to use processes, tools and equipment safely to make a pre-production product, LO3 Be able to modify a production plan for different scales of production

Cost: Free

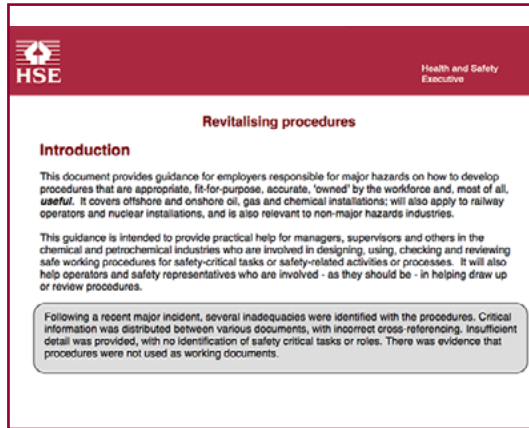
Format: Online module

<http://www.open.edu/openlearn/science-maths-technology/engineering-and-technology/design-and-innovation/design/manufacturing/content-section-0>

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HSE Guide to Revitalising procedures



The document is a guide for employers on developing safe working procedures with reference to near miss and incident investigations. The document approaches the procedures from a development angle rather than a compliance angle. The emphasis is on the WHY of safe working procedures rather than the WHAT.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO2 Be able to use processes, tools and equipment safely to make a pre-production product

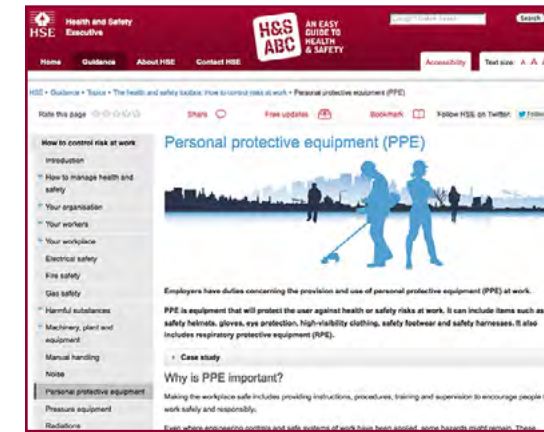
Cost: Free

Format: 8 page document, available for download
<http://www.hse.gov.uk/humanfactors/topics/procinfo.pdf>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

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HSE – Personal protective equipment (PPE)



The HSE official web page explaining when PPE is required, including a simple case study. The site explains the different hazards and appropriate PPE. The emphasis is on removal of hazard in preference to PPE. The page links to the official regulations on PPE.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO2 Be able to use processes, tools and equipment safely to make a pre-production product

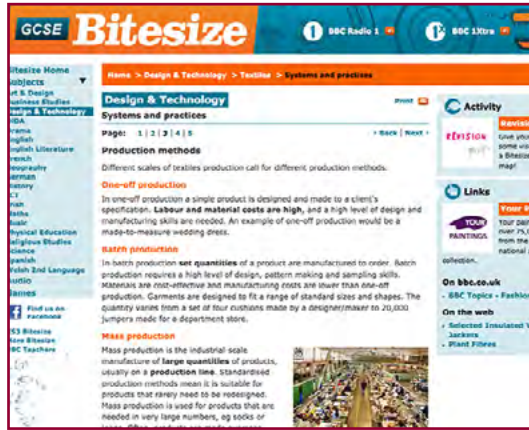
Cost: Free

Format: Website
<http://www.hse.gov.uk/Toolbox/ppe.htm>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

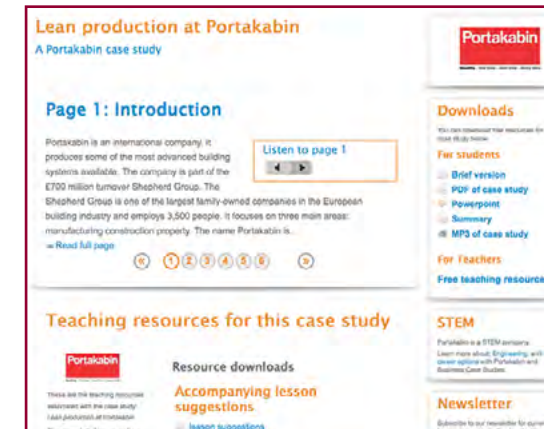
resources.feedback@ocr.org.uk

BBC Bitesize – Design & Technology – Systems and practices



A brief overview of the different production methods and the relative benefits of each. Covers One-off, Batch and Mass production.

Lean production at Portakabin



A downloadable case study for use with students. Comprising of the case study, activities, MP3 Audio and a worksheet, this case study focuses on how Portakabin uses lean production methods to ensure it produces a quality product that gives value to the customer.

There are numerous case studies on the page, to access this case study

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2 Unit R110, LO3 Be able to modify a production plan for different scales of production

Cost: Free

Format: Website

<http://www.bbc.co.uk/schools/gcsebitesize/design/textiles/textsystemspracticesrev3.shtml>

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Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2 Unit R110, LO3 Be able to modify a production plan for different scales of production

Cost: Free

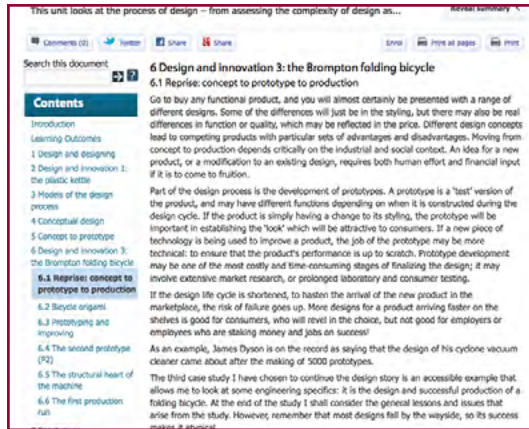
Format: Downloadable case study materials

<http://businesscasestudies.co.uk/portakabin/lean-production-at-portakabin/#axzz2z2i3VV5U>

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6 Design and innovation 3: the Brompton folding bicycle



An Open University – Open Learn resource. The module looks at the design process. Chapter six is a case study based on the Brompton folding bicycle and explores the stages from concept to the first production run.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO3 Be able to modify a production plan for different scales of production

Cost: Free

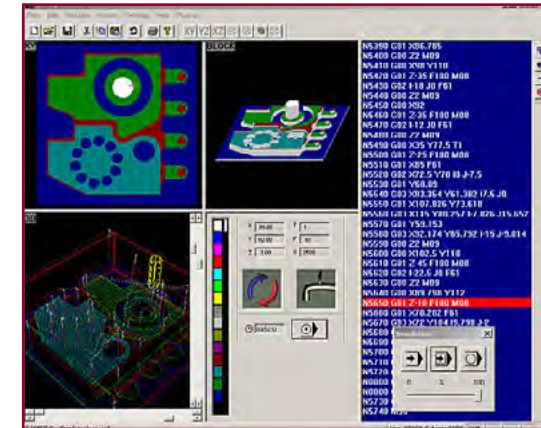
Format: Online course

<http://www.open.edu/openlearn/science-maths-technology/engineering-and-technology/design-and-innovation/design/design/content-section-8.1>

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CNC-SIMULATOR 2.2



A basic CNC simulator for practice away from the CNC machine. Some of the CncSimulator's capabilities:

- Plug-in interface for developers.
- Simulation in 2D and 3D of both mill and lathe nc-code.
- 3D Block graphics.
- Advanced NC Editor, complete with machine communications.
- Simulation of machine time to aid in the calculation of costs etc.

(Not tested for by reviewer)

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO1 Be able to plan the production of components on Computer Numerical Control (CNC) machines, LO2 Be able to interpret information from CAD to manufacture components on CNC equipment, LO3 Be able to set-up and use Computer Numerical Control (CNC) equipment to manufacture components, LO4 Know about applications of computer control processes used to manufacture products

Cost: Free

Format: Simulation software

<http://cnc-simulator.software.informer.com/2.2/>

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Enhance understanding of maths and science for engineering

Unit	Resources and activities	PPLATO LINK
Unit 1	Mathematics and science	Maths for Science
Unit 2	Mathematics, units and physical quantities	Maths for Science
Unit 3	Physics and science	Maths for Science
Unit 4	Science and physics	Maths for Science
Unit 5	Engineering and mathematics	Maths for Science
Unit 6	Engineering and mathematics	Maths for Science
Unit 7	Science, mathematics and engineering	Maths for Science
Unit 8	Maths and science	Maths for Science
Unit 9	Maths and science	Maths for Science
Unit 10	Maths and science	Maths for Science
Unit 11	Maths and science	Maths for Science
Unit 12	Maths and science	Maths for Science
Unit 13	Maths and science	Maths for Science
Unit 14	Maths and science	Maths for Science
Unit 15	Maths and science	Maths for Science
Unit 16	Maths and science	Maths for Science
Unit 17	Maths and science	Maths for Science
Unit 18	Maths and science	Maths for Science
Unit 19	Maths and science	Maths for Science
Unit 20	Maths and science	Maths for Science

A free to access self-learning website for supporting engineering maths and science.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R110, LO2 Be able to use processes, tools and equipment safely to make a pre-production product, LO3 Be able to modify a production plan for different scales of production

Cost: Free

Format: Website

<http://www.met.reading.ac.uk/pplato/resources/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Swansoft CNC Simulator (SSCNC) Features



An advanced virtual CNC environment. Part of the Swansoft simulator range. The software licence is not free but a 7 day evaluation version is available to try out the simulator.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO1 Be able to plan the production of components on Computer Numerical Control (CNC) machines, LO2 Be able to interpret information from CAD to manufacture components on CNC equipment, LO3 Be able to set-up and use Computer Numerical Control (CNC) equipment to manufacture components, LO4 Know about applications of computer control processes used to manufacture products

Cost: Approximately £230 for the licence

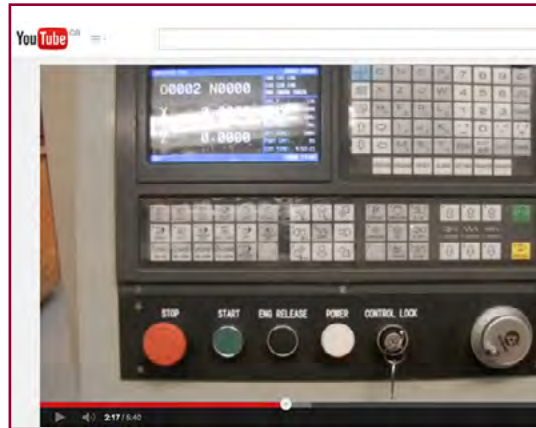
Format: Commercial software

<http://swansoftcncsimulator.com/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

CNC lathe setup – YouTube videos



Two short videos demonstrating the set up process for a CNC lathe.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO1 Be able to plan the production of components on Computer Numerical Control (CNC) machines

Cost: Free

Format: Two video demonstrations

<http://youtu.be/ftPluUa6be0> Part 1

http://youtu.be/ph79hia_LTw Part 2

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

PowerSHAPE-e Download



Free CAD software Students can use PowerSHAPE-e to learn how a modern 3D CAD system works. Create complex 3D models quickly and simply, and share them with lecturers or other students. PowerSHAPE-e is perfect for design projects and engineering course work as it is easy to use, powerful, and flexible.

Tutorials and videos are available on the site.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO2 Be able to interpret information from CAD to manufacture components on CNC equipment

Cost: Free

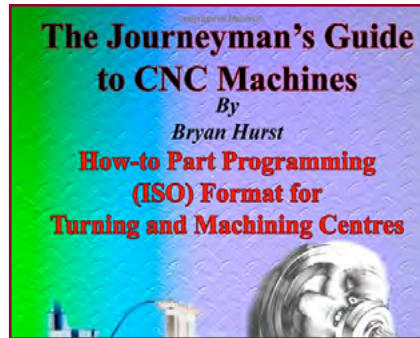
Format: Fully functioning software

<http://www.delcam.com/software-downloads/powershape-e/index.asp?from=PSHAPE>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

The Journeyman's Guide to CNC Machines



Explanation of how to use and programme CNC machines, requires a basic understanding to get the most out of the publication.

The Guide provides instruction in ISO code programming for Turning & Machining Centres covering a series of important aspects giving a thorough grounding in programme preparation, the programming possibilities and the extent of the standard functions. Automatic Cycles and Subroutines are controller specific, the OEM decides on Auxiliary Functions; included are examples that will give an understanding of the principles to apply to any machine and control, also featured are GE Fanuc and Siemens Controls. The Guide lists functions and codes under the reference JG and provides space to include data for specific machines and controls. Extensive examples show how-to programme the options and features. Component drawings have metric and imperial dimensions simply substitute the dimensions with those of the system of your choice. The Guide is your starting point; use the instructions and suggestions to build your own unique evolvable folder from here creating an invaluable personal handbook.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO2 Be able to interpret information from CAD to manufacture components on CNC equipment, LO3 Be able to set-up and use Computer Numerical Control (CNC) equipment to manufacture components

Cost: Approximately £25

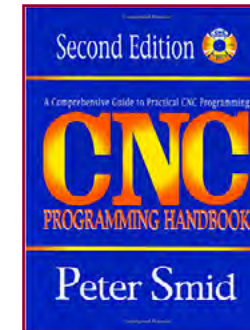
Format: Published text book

ISBN-13: 978-1411699212

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

CNC Programming Handbook



Comprehensive, this book covers just about every possible subject a typical CNC programmer may encounter on a daily basis and is equally applicable to both CNC milling and CNC turning operations. Filled with over one thousand illustrations, tables, formulas, tips, shortcuts, and practical examples, this widely respected publication is structured in a logical order that is readily adaptable to virtually all levels of CNC training, from the basic to the advanced.

A CD-ROM, packed with actual problem-solving projects and enhancing the material presented in the book, is included. Users will find programming projects and exercises for most chapters, special programming and machining projects, solutions to problems, and numerous reference files useful in CNC programming, as well as several utilities. With the majority of files in Adobe PDF, instructors will be able to quickly and easily print and distribute any of the projects, exercises, and references to their classes. Meanwhile, students and professionals will find this CD an effective self-study aid that allows them to enhance their understanding of the subject one topic at a time. Presents complete information on various programming techniques, from the basic areas to dozens of advanced concepts.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO1 Be able to plan the production of components on Computer Numerical Control (CNC) machines, LO2 Be able to interpret information from CAD to manufacture components on CNC equipment, LO3 Be able to set-up and use Computer Numerical Control (CNC) equipment to manufacture components, LO4 Know about applications of computer control processes used to manufacture products

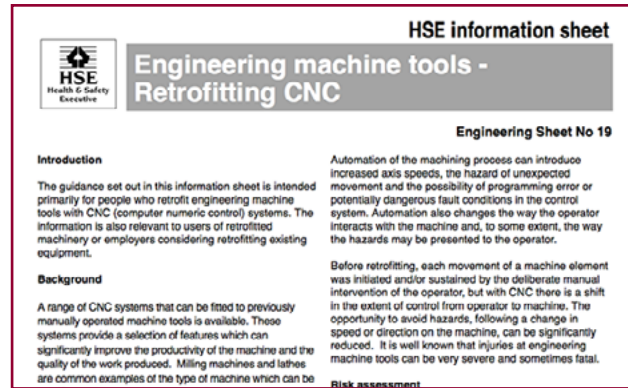
Cost: Approximately £120

Format: Published text book and interactive CD. ISBN-13: 978-0831131586

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

CNC turning machines – HSE data sheets



Two CNC related data sheets from the official HSE web site. They cover retrofitting CNC machines and controlling ejected waste.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO3 Be able to set-up and use Computer Numerical Control (CNC) equipment to manufacture components

Cost: Free

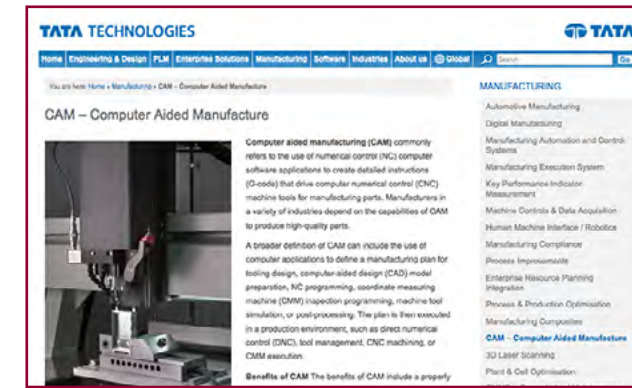
Format: PDF sheets (8 pages total)

<http://www.hse.gov.uk/pubns/eis19.pdf> <http://www.hse.gov.uk/pubns/eis33.pdf>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

TATA Technologies



The TATA organisational web site. The site describes how TATA utilise computer aided manufacture.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO4 Know about applications of computer control processes used to manufacture products

Cost: Free

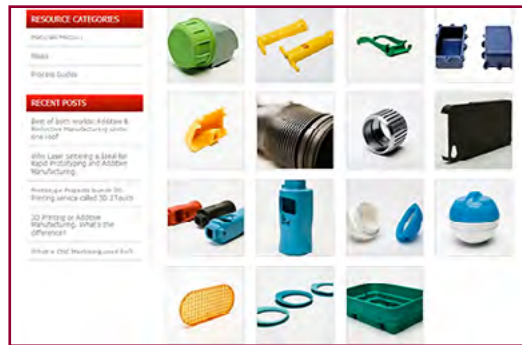
Format: Website

<http://www.tatatechnologies.co.uk/manufacturing/cam-computer-aided-manufacture/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Prototype Projects gallery of projects



A commercial web site that has images of projects, explanations of technologies and discussion papers on rapid prototyping. The organisation delivers rapid prototyping services.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO4 Know about applications of computer control processes used to manufacture products

Cost: Free

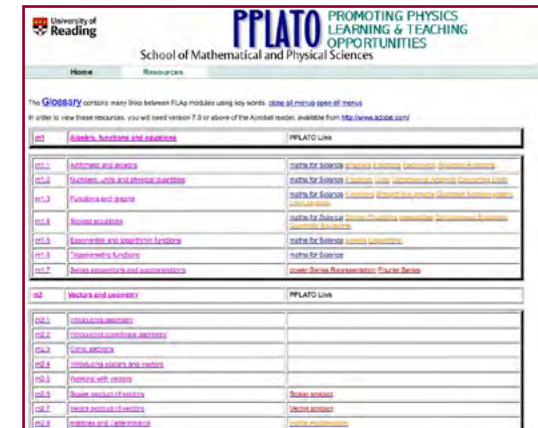
Format: Website

<http://www.prototypeprojects.com/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Enhance understanding of maths and science for engineering



A free to access self-learning website for supporting engineering maths and science.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R111, LO2 Be able to interpret information from Computer Aided Design (CAD) to manufacture components on CNC equipment

Cost: Free

Format: Website

<http://www.met.reading.ac.uk/pplato/resources/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

The 8 principles of quality management

The 8 Principles of Quality Management

ISO 9001 is based upon 8 Principles of Quality Management. As well as being guiding principles for the development of the most popular quality standard, they are also useful resources for management professionals looking to implement or improve a quality management programme.



Principle 1: Customer Focus
This standard relates to customer needs and customer service: a business should understand their customers and seek to meet their requirements. Where possible, they should aim to exceed customer expectations.

The benefits of this are increased customer loyalty, increased revenue due to the ability to spot new customer opportunities and increased effectiveness of processes related to...

From 'The British Assessment Bureau' this article discusses the underpinning principles of quality management. There is also a useful link to the 'history of ISO 9000' on this page.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO1 Understand the importance of quality control

Cost: Free

Format: Online article

<http://www.british-assessment.co.uk/articles/the-8-principles-of-quality-management>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Quality Management Systems

Quality Management Systems

Introduction
An organisation will benefit from establishing an effective quality management system (QMS). The cornerstone of a quality organisation is the concept of the customer and supplier working together for their mutual benefit. For this to become effective, the customer-supplier interfaces must extend into, and outside of, the organisation, beyond the immediate customers and suppliers.

A QMS can be defined as:
"A set of co-ordinated activities to direct and control an organisation in order to continually improve the effectiveness and efficiency of its performance."

These activities interact and are affected by being in the system, so the isolation and study of each one in detail will not necessarily lead to an understanding of the system as a whole. The main thrust of a QMS is in defining the processes, which will result in the production of quality products and services, rather than in detecting defective products or services after they have been produced.

The benefits of a QMS
A fully documented QMS will ensure that two important requirements are met:

- The customers' requirements – confidence in the ability of the organisation to deliver the desired product and service consistently meeting their needs and expectations.
- The organisation's requirements – both internally and externally, and at an optimum cost with efficient use of the available resources – materials, human, technology and information.

These requirements can only be truly met if objective evidence is provided, in the form of information and data, to support the system activities, from the ultimate supplier to the ultimate customer.

A DTI overview of the elements of a quality management system.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO1 Understand the importance of quality control

Cost: Free

Format: Online paper

http://www.businessballs.com/dtiresources/quality_management_systems_QMS.pdf

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Implementing quality systems – a BSI case study

Edition 10 Implementing quality systems

As a result of carefully reading the Case Study, students should be able to: understand the benefits to customers when businesses operate and produce to defined standards, explain the gains to producers and suppliers from being known to operate to defined standards, appreciate BSI's role in creating standards for products, (including materials, hardware, software and services), processes and systems.

1. BSI's development
2. Why are standards needed?
3. Implementing a quality system
4. Implementing quality management system
5. Conclusion

Implementing quality systems in full in PDF format taken from edition 10 of The Times 100.

As a result of reading the Case Study, students should be able to:

Understand the benefits to customers when businesses operate and produce to defined standards.

Explain the gains to producers and suppliers from being known to operate to defined standards.

Appreciate BSI's role in creating standards for products, (including materials, hardware, software and services), processes and systems.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO1 Understand the importance of quality control, LO2 Be able to assess product quality from inspection and quality control techniques

Cost: £2.29 to download the exercise. Can be read on line free of charge.

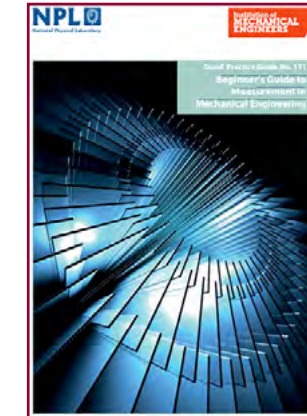
Format: Downloadable PDF exercises

<http://businesscasestudies.co.uk/bsi/#axzz38I9zTcVG>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Beginner's Guide to Measurement in Mechanical Engineering



A beginner's guide from the National Physical Laboratory and the Institute of Mechanical Engineers.

This 54 page publication covers a broad range of measurements techniques, standards and considerations.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO1 Understand the importance of quality control, LO2 Be able to assess product quality from inspection and quality control techniques, LO3 Know how modern technologies can be used in quality control

Cost: Free to download

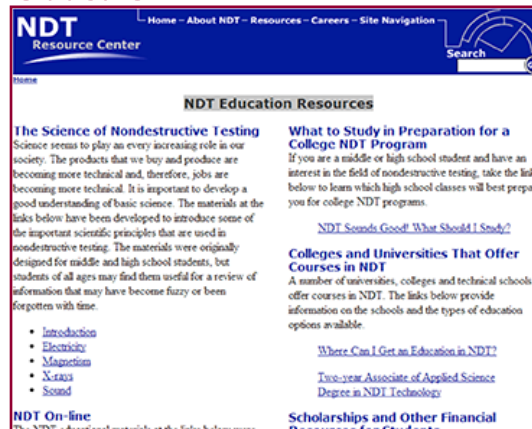
Format: Downloadable PDF publication

<http://www.npl.co.uk/upload/pdf/beg-guide-measurement-mech-eng.pdf>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

NDT Education Resources – from the NDT Resource Centre



An introduction to non-destructive testing and coverage of a range of techniques including:
Electricity
Magnetism
X-Rays
Ultrasonic
An American web site.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO2 Be able to assess product quality from inspection and quality control techniques, LO3 Know how modern technologies can be used in quality control

Cost: Free

Format: Website with a range of links and resources

<http://www.ndt-ed.org/EducationResources/educationresource.htm>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Measuring instruments for Physics – Micrometer



A detailed video demonstrating how to use a micrometer correctly. Demonstrated on wire and paper.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO2 Be able to assess product quality from inspection and quality control techniques

Cost: Free

Format: YouTube video

<http://youtu.be/7Me6QVpVgkM>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

How to read calipers



A short video demonstrating how a range of calipers can be read accurately. Sound but no narration.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO2 Be able to assess product quality from inspection and quality control techniques, LO3 Know how modern technologies can be used in quality control

Cost: Free

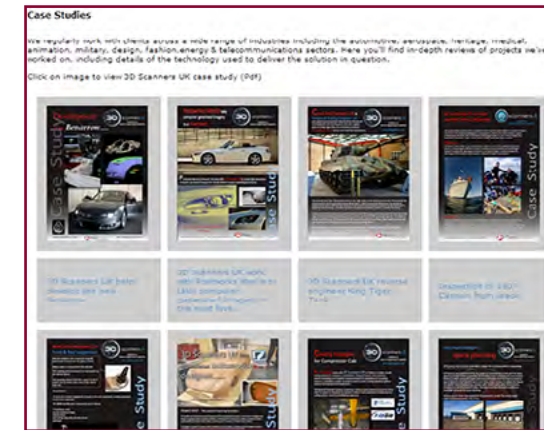
Format: YouTube video

<http://youtu.be/qcrWzOH2oLs>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

3D Scanners UK case study



A series of case studies from an organisation offering 3d scanning. Links on the page also explain the different scanning technologies and has a useful FAQ section.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO2 Be able to assess product quality from inspection and quality control techniques, LO3 Know how modern technologies can be used in quality control

Cost: Free

Format: Commercial website with information pages and PDF downloads.

<http://www.3dscanners.co.uk/casestudies.html>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Top 25 Lean Tools

Lean Tool	What It Is?	How Does It Help?
5S	Organize the work area: <ul style="list-style-type: none"> Sort (eliminate that which is not needed) Set In Order (organize remaining items) Shine (clean and inspect work area) Standardize (write standards for above) Sustain (regularly apply the standards) 	Eliminates waste that results from a poorly organized work area (e.g. wasting time looking for a tool).
Andon	Visual feedback system for the plant floor that indicates production status, alerts when assistance is needed, and empowers operators to stop the production process.	Acts as a real-time communication tool for the plant floor that brings immediate attention to problems as they occur – so they can be instantly addressed.
Bottleneck Analysis	Identify which part of the manufacturing process limits the overall throughput and improve the performance of that part of the process.	Improves throughput by strengthening the weakest link in the manufacturing process.
Continuous Flow	Manufacturing where work-in-process smoothly flows through production with minimal (or no) buffers between steps of the manufacturing process.	Eliminates many forms of waste (e.g. inventory, waiting time, and transport).
Gemba (The Real Place)	A philosophy that reminds us to get out of our offices and spend time on the plant floor – the place where real action occurs.	Promotes a deep and thorough understanding of real-world manufacturing issues – by first-hand observation and by talking with plant floor employees.
Heijunka (Level Scheduling)	A form of production scheduling that purposely manufactures in much smaller batches by	Reduces lead times (since each product or variant is manufactured more frequently) and

A quick overview of 25 key lean tools with a link to download more detail on a selected number of the tools. Useful as a checklist and overview. The PDF resources give more detail.

Supports: OCR Cambridge Nationals in Engineering Level 1/2
Unit R112, LO4 Know the principles of lean manufacturing

Cost: Free to access site – email must be supplied to download the PDF resources.

Format: Website and PDF resources
<http://www.leanproduction.com/top-25-lean-tools.html>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Seven Deadly Wastes – The Essence Of Lean

Seven Deadly Wastes

The Essence Of Lean

The Core idea of lean manufacturing is actually quite simple, relentlessly work on eliminating the seven deadly wastes from the manufacturing process.

What exactly is waste? It can take on many forms, but the basic idea is to eliminate anything and everything that does not add value from the perspective of your customer.

Another way to look at lean manufacturing is as a collection of tips, tools, and techniques or best practices, that have been proven effective for driving waste out of the manufacturing process.

Seven Deadly Wastes

Let us talk a bit more about waste. Traditional lean manufacturing identifies seven key areas of waste, they're typically referred to as the **Seven Deadly Wastes**. These are described below along with suggested solutions. Don't



An effective presentation of the TIMWOOD wastes from the lean philosophy. A short video (music – no narration) and a short description of each waste with a suggested technique to resolve it.

Supports: OCR Cambridge Nationals in Engineering Level 1/2
Unit R112, LO4 Know the principles of lean manufacturing

Cost: Free

Format: Instructional website
<http://lean-timer.com/seven-deadly-wastes/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

Enhance understanding of maths and science for engineering

The screenshot shows the PPLATO website interface. At the top, it says 'University of Reading School of Mathematical and Physical Sciences' and 'PPLATO PROMOTING PHYSICS LEARNING & TEACHING OPPORTUNITIES'. Below this is a 'Home Resources' section. A note states: 'The GLOSSARY contains many links between FLAP modules using key words. [Click at module open all menu](#). In order to view these resources, you will need version 7.0 or above of the Acrobat reader, available from <http://www.adobe.com/>'.

ref	Aspects, functions and equations	PPLATO Link
ref.1	Arithmetic and algebra	maths for science - numbers & counting numbers & counting numbers & counting
ref.2	Systems - units and physical quantities	maths for science - numbers & counting numbers & counting numbers & counting
ref.3	Functions and graphs	maths for science - numbers & counting numbers & counting numbers & counting
ref.4	Algebraic methods	maths for science - numbers & counting numbers & counting numbers & counting
ref.5	Exponential and logarithmic functions	maths for science - numbers & counting numbers & counting numbers & counting
ref.6	Trigonometric functions	maths for science - numbers & counting numbers & counting numbers & counting
ref.7	Vector notation and vector operations	vector Series Presentation - Chapter Series
ref	Mechanics and dynamics	PPLATO Link
ref.1	Introduction to mechanics	
ref.2	Kinematics (motion without mechanics)	
ref.3	Kinetics (mechanics)	
ref.4	Introduction to statics and vectors	
ref.5	Statics with vectors	
ref.6	Dynamic mechanics of particles	Dynamic mechanics
ref.7	Rigid bodies of particles	Rigid bodies
ref.8	Rotational motion	Rotational motion

A free to access self-learning website for supporting engineering maths and science.

Supports: OCR Cambridge Nationals in Engineering Manufacture Level 1/2
Unit R112, LO2 Be able to assess product quality from inspection and quality control techniques

Cost: Free

Format: Website

<http://www.met.reading.ac.uk/pplato/resources/>

If you know of any resources that you think should appear here, or if you identify broken links please let us know. We would also like to hear from you with your feedback about your use of any of the resources listed here. Please contact us at

resources.feedback@ocr.org.uk

www.ocr.org.uk/cambridgenationals

Contact us

Staff at the OCR Customer Contact Centre are available to take your call between 8am and 5.30pm, Monday to Friday.

We're always delighted to answer questions and give advice.

Telephone 02476 851509

Email cambridgenationals@ocr.org.uk



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