

**OXFORD CAMBRIDGE AND RSA EXAMINATIONS**

**LEVEL 4 CERTIFICATE IN MANAGEMENT CONSULTING 10331**

**UNIT 5 BUSINESS ENVIRONMENT, STRUCTURE AND GOVERNANCE**

**MONDAY 16 JUNE 2014 1.30 PM**

**TIME: 1 HOUR**

**INSTRUCTIONS TO CANDIDATES**

Fill in all the boxes below. Use CAPITAL LETTERS.

**CENTRE DETAILS**

Centre Number	Centre Name

**COMPUTER REF**

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**CANDIDATE DETAILS**

Surname or Family Name	First Name	Initials of Other Forenames	DATE OF BIRTH							
			D	D	M	M	Y	Y	Y	Y

- Do **NOT** open the booklet until told to do so by the invigilator.
- Answer **ALL** questions.
- Write your answers in the spaces provided on the question paper.
- Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Use black ink.

**INFORMATION FOR CANDIDATES**

The number of marks is given in brackets at the end of each question or part question.

The total number of marks for this paper is **50**.

FOR EXAMINERS' USE ONLY			
1		7	
2		8	
3		9	
4		10	
5		11	
6			
<b>TOTAL =</b>			



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**(8 marks)**

3 a) What is meant by the term 'public sector organisation'?

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**(1 mark)**

b) Describe the procurement function within a public sector organisation.

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**(3 marks)**



6 Identify **two** benefits to a business of automating its production process.

1) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (1 mark)

2) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (1 mark)

7 Organisations operate at strategic, tactical and operational levels.

What is meant by the term 'tactical level'?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (1 mark)

8 Identify **three** benefits to a company which operates in the financial sector of integrating risk committees into its corporate structure.

1) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (1 mark)

2) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (1 mark)

3) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ (1 mark)

9 Explain **three** positive influences the EU (European Union) has on UK businesses.

1) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(2 marks)**

2) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(2 marks)**

3) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(2 marks)**







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**(10 marks)**

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