

Unit Title:	Applying consulting methodologies to resolve client issues
OCR unit number:	26
Credit value:	5
Level:	5
Guided learning hours:	43
Unit reference number:	T/504/1289

Unit aim and purpose

By completing this unit the learner will develop their understanding of their own employer's consulting methodologies and be able to apply a relevant employer consulting methodology to resolve complex client issues, for example develop strategic business plans for clients, transformation of clients' operating models, implementation of IT projects, support clients' performance improvement and organisational change programmes.

Learning Outcomes	Assessment Criteria
<p>The Learner will:</p> <p>1 Understand own employer's consulting methodologies</p>	<p>The Learner can:</p> <p>1.1 Explain the key points and purpose of various consulting methodologies used by own employer</p> <p>1.2 Evaluate the advantages and disadvantages of different consulting methodologies used by own employer</p>
<p>2 Be able to apply own employer's consulting methodologies to resolve a client issue</p>	<p>2.1 Assess the appropriateness of consulting methodologies used by own employer to address a specified client issue</p> <p>2.2 Agree choice of consulting methodology with a senior team member</p> <p>2.3 Apply an agreed methodology to resolve a client issue</p> <p>2.4 Evaluate the effectiveness of an agreed methodology in resolving a client issue</p>

Assessment

This unit is internally assessed by the centre and externally moderated by OCR.

Evidence requirements

Candidates must produce evidence that meets all of the Assessment Criteria.

It is not necessary for candidates to meet all the criteria every time they carry out an activity, but **it is necessary that all candidates produce evidence to demonstrate they have met all assessment criteria.** There must be sufficient evidence for centre assessors to be able to confirm that the candidate is competent in their working environment.

Additional information

For further information regarding administration for this qualification, please refer to the OCR document '*Admin Guide: Vocational Qualifications*' (A850) on the OCR website www.ocr.org.uk.