

## OXFORD CAMBRIDGE AND RSA EXAMINATIONS

### LEVEL 4 CERTIFICATE IN MANAGEMENT CONSULTING **10331**

#### UNIT 5 BUSINESS ENVIRONMENT, STRUCTURE AND GOVERNANCE

**MONDAY 15 JUNE 2015**

**1.30 PM**

**TIME: 1 HOUR**

#### INSTRUCTIONS TO CANDIDATES

Fill in all the boxes below. Use CAPITAL LETTERS

##### CENTRE DETAILS

Centre Number	Centre Name

##### COMPUTER REF

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##### CANDIDATE DETAILS

Surname or Family Name	First Name	Initials of Other Forenames	DATE OF BIRTH							
			D	D	M	M	Y	Y	Y	Y

- Do not open the booklet until told to do so by the invigilator.
- Answer **ALL** questions.
- Write your answers in the spaces provided on the question paper.
- Additional paper may be used if necessary but you must clearly show your candidate number, centre number and question number(s).
- Use black ink.

#### INFORMATION FOR CANDIDATES

The number of marks is given in brackets at the end of each question or part question.

The total number of marks for this paper is **50**.

FOR EXAMINERS' USE ONLY			
1		7	
2		8	
3		9	
4		10	
5		11	
6			
<b>TOTAL =</b>			

Answer **all** questions

1 Outline **two** issues relating to carbon emissions which a management consultant should take into account when advising a business.

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[2]

2 \_\_\_\_\_  
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[2]

2 Identify **three** possible impacts on a business of society's increasing use of mobile technologies.

1 \_\_\_\_\_  
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2 \_\_\_\_\_  
\_\_\_\_\_  
3 \_\_\_\_\_  
\_\_\_\_\_

[3]







6 Name **three** pieces of employment legislation with which a business must comply.  
(Dates are not required.)

1 \_\_\_\_\_

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2 \_\_\_\_\_

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3 \_\_\_\_\_

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**[3]**

7 Explain how the human resources function can help a company meet its corporate social responsibilities.

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**[4]**

8 What is meant by the term 'participative management'?

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**[1]**

9 Explain **two** ways in which the demographic composition of the workforce might shape the culture of an organisation.

1

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**[3]**

2

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**[3]**





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[8]

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