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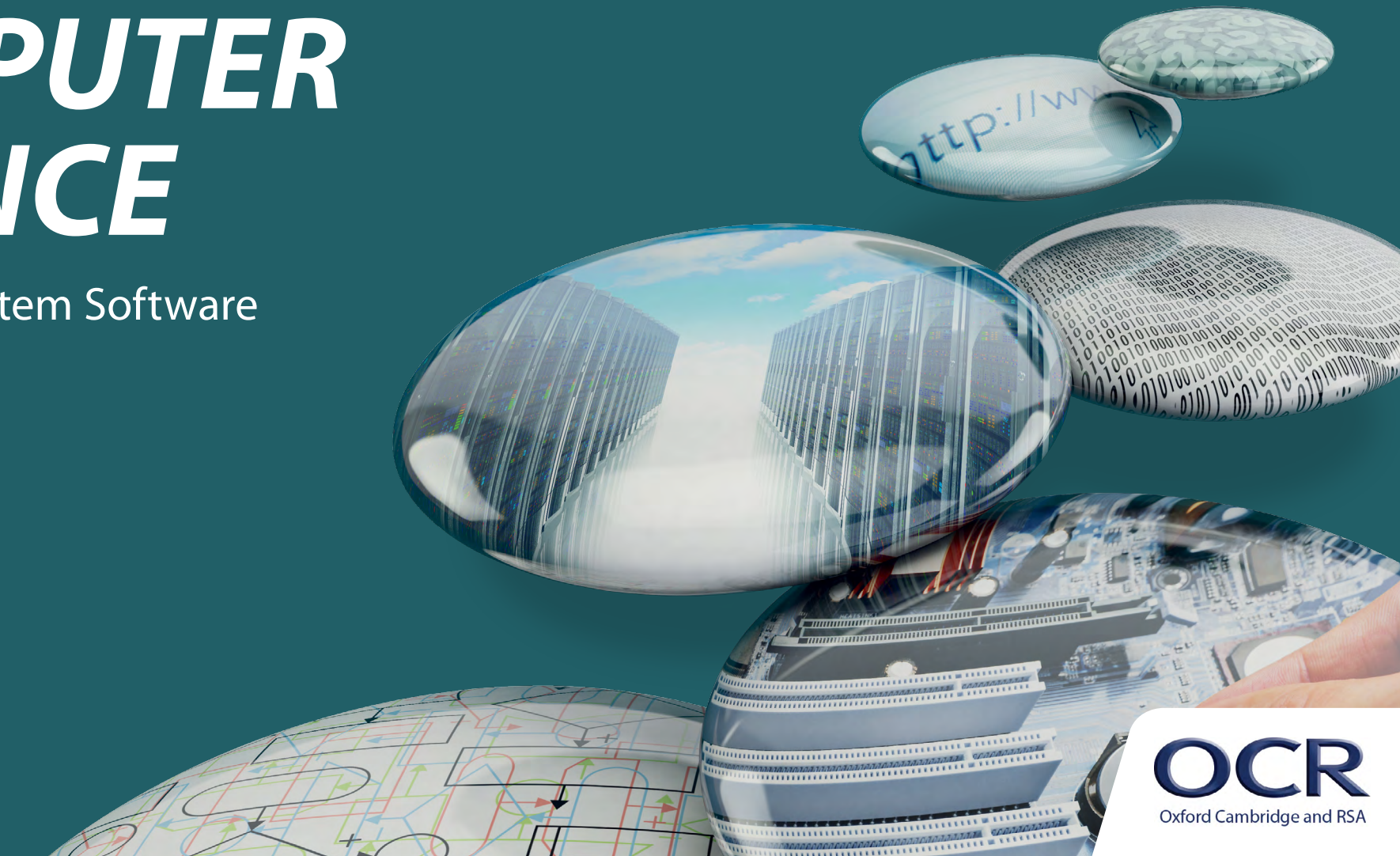
A LEVEL
Delivery Guide

H446

COMPUTER SCIENCE

Theme: 1.2.1 System Software

June 2015



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Introduction

Delivery guides are designed to represent a body of knowledge about teaching a particular topic and contain:

- Content: a clear outline of the content covered by the delivery guide;
- Thinking Conceptually: expert guidance on the key concepts involved, common difficulties students may have, approaches to teaching that can help students understand these concepts and how this topic links conceptually to other areas of the subject;
- Thinking Contextually: a range of suggested teaching activities using a variety of themes so that different activities can be selected that best suit particular classes, learning styles or teaching approaches.

If you have any feedback on this Delivery Guide or suggestions for other resources you would like OCR to develop, please email resources.feedback@ocr.org.uk.

KEY

Click to view associated resources within this document.

Click here — Click to view external resources

AS Level only — AS Level content only

Curriculum Content

a) The need for, function and purpose of operating systems.

b) Memory Management (paging, segmentation and virtual memory).

c) Interrupts, the role of interrupts and Interrupt Service Routines (ISR), role within the fetch-decode-execute cycle.

d) Scheduling: round robin, first come first served, multi-level feedback queues, shortest job first and shortest remaining time.

e) Distributed, Embedded, Multi-Tasking, Multi-User and Real-Time operating systems.

f) BIOS.

g) Device drivers.

h) Virtual machines: any instance where software is used to take on the function of a machine, including executing intermediate code or running one operating system within another.

Thinking Conceptually

The need for, function and purpose of operating systems	Resources
The topic starts by understanding the need for and function of operating systems: http://en.wikipedia.org/wiki/Operating_system http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_1/features_of_os/miniweb/index.htm A good way to introduce this is to get students to brainstorm the operating systems that are out there, and you could perhaps instruct students to have a go at some different operating systems, either through having some computers with them installed (Windows, Linux, Mac OS), or by having some different versions of operating systems on Raspberry Pi SD cards: http://www.raspberrypi.org/downloads/ or through emulators http://community.computingatschool.org.uk/resources/2775 Students should discuss why they use certain operating systems, positive and negative experiences they have had etc. A single/group card matching task to help students learn about the functionality of an operating system: http://community.computingatschool.org.uk/resources/2048 A video covering the basics of operating systems, looking into the different managers (Process, File, Device, Memory): https://www.youtube.com/watch?v=5AjReRMoG3Y	Click here Click here Click here Click here Click here Click here

Thinking Conceptually

Memory Management (paging, segmentation and virtual memory)	Resources
Students should understand that virtual memory uses secondary storage (such as the hard disk) as an extension of physical memory (RAM). Paging using a paging table is the process whereby data is moved to and from virtual memory when needed. Segmentation allows programs to be broken up into smaller address spaces; each can have its own type of protection and can be shared amongst other processes. http://en.wikipedia.org/wiki/Memory_management http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_1/memory%20management/miniweb/index.htm Interesting article about virtual memory in more practical terms: http://computer.howstuffworks.com/virtual-memory.htm You could start a class discussion about students' experiences with memory in computers and smartphones, asking, for instance, how much memory is in a Smartphone compared to a desktop computer or laptop, whether they have ever upgraded the memory, what are the memory requirements for different operating systems and games, etc. Students could also research graphics cards and how this type of memory is different from other types of memory.	Click here Click here Click here
Interrupts, the role of interrupts and Interrupt Service Routines (ISR), role within the fetch-decode-execute cycle	
Interrupts are useful in computers because, rather than continually polling the inputs for changes, as soon as an event (e.g. a button being pressed) happens, the CPU interrupts what it is currently doing and takes a snapshot of all the registers in the CPU at that point in time so that it can return to that state when it has finished dealing with the interrupt. The process that happens as a result of the interrupt is called the Interrupt Service Routine (ISR) The fetch-decode-execute cycle is a topic that is covered in specification content 1.1.1b so it would make sense to refer back to any prior teaching you have done on that or teach both parts together. This website contains some information as a refresher about the fetch-decode-execute cycle if students need it: http://www.bbc.co.uk/education/guides/zws8d2p/revision http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_1/interrupts/miniweb/index.htm	Click here Click here

Thinking Conceptually

Scheduling: round robin, first come first served, multi-level feedback queues, shortest job first and shortest remaining time	Resources
Scheduling in a computer is where processes are given access to system resources e.g. processor time which enables multitasking. Round robin allocates a fixed time per process and then cycles through them until they are done. First come first served is the simplest as it just puts the actions in a queue as and when they arrive. Multi level feedback queues categorise processes into their own queues, which have their own priorities. Each queue may have its own prioritisation algorithm. For instance, user and system processes may have their own queues. Shortest job first is where the scheduler prioritises smaller jobs first to get them out of the way. Shortest remaining time is similar to shortest job first except that it is pre-emptive (it interrupts the current processing rather than queuing it to be next): http://en.wikipedia.org/wiki/Scheduling_(computing) http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_1/scheduling/miniweb/index.htm A simple and fun activity to show how deadlock can occur: http://csunplugged.org/routing-and-deadlock An activity which deals with different types of scheduling can also be found on page 13 of this document.	Click here Click here Click here

Thinking Conceptually

Distributed, Embedded, Multi-Tasking, Multi-User and Real-Time Operating Systems	Resources
There are different types of operating system. A **distributed operating system** (OS) is a collection of independent networked nodes. Each node may have its own hardware associated with it, and there will be some sort of system management software that brings all the interconnected systems together and co-ordinates individual and collaborative activity on the different nodes. **Embedded operating systems** are those that have a dedicated function and are part of (or can be part of) a larger device. They are generally lower power consumption, low cost and use a limited amount of hardware resources which means that they need to be interfaced with in a more bespoke manner than commonplace OS systems. An example of an embedded operating system would be embedded Linux on the Raspberry Pi. **Multi-user operating systems** allow many different users to take advantage of the computer's resources simultaneously. Multi-user operating systems share processor time. Unix is an example of a multi-user OS. **Multi-tasking operating systems** are those that allow you to have many different tasks happening at once, and so this is our standard modern operating system. However, some tasks such as complex scientific/bank calculations can require much more processing power. In this case, supercomputers are used but because they cost a lot of money, instead of being single-user they are designed as multi-user systems so that many users can send tasks to them and share the resources. **Real-time operating systems** (RTOS) are supposed to run under predefined deadlines and so can be classed as time critical. For instance, on an aeroplane when the pilot wants something to happen, it should do so straight away. One very important thing to remember about RTOS systems is that "the right answer too late is wrong", since calculations for movements of a robot, for example, that arrive too late may no longer be valid. http://en.wikipedia.org/wiki/Operating_system#Types_of_operating_systems http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_1/features_of_os/miniweb/index.htm	Click here Click here

Thinking Conceptually

BIOS	Resources
BIOS stands for Basic Input Output System. It is firmware that is designed to run when the PC is first switched on. It is responsible for detecting, initialising and testing the hardware components, as well as booting the operating system: http://en.wikipedia.org/wiki/BIOS http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_1/modern_pc/miniweb_pc/index.htm This site contains some BIOS simulators that can be explored by students to understand what they do: http://service.lenovo.partner-management.com/et.cfm?eid=1437 This howstuffworks article gives a good overview of BIOS in more practical terms: http://computer.howstuffworks.com/bios.htm	Click here Click here Click here Click here
Device drivers	**Resources**
When interfacing a piece of physical hardware to a computer, sometimes you may need to install a driver, although these days if you have a more common piece of hardware then the likelihood is that your driver may already be included in the operating system: http://en.wikipedia.org/wiki/Device_driver http://www.teach-ict.com/gcse_new/computer%20systems/buffers_drivers/miniweb/pg4.htm Students should investigate what sort of devices drivers are used for and why they are needed. Have they ever had to install a driver? What is a HID device? How do you think the introduction of the internet and USB (as opposed to parallel and serial ports) has made drivers less annoying? (i.e. updates can be more automatic, you can't lose the disk, fewer different cables to worry about, you usually have more than 1 USB, whereas there was usually only 1 parallel port).	Click here Click here

Thinking Conceptually

Virtual machines: any instance where software is used to take on the function of a machine, including executing intermediate code or running one operating system within another	Resources
A virtual machine is an operating system that emulates dedicated hardware. The user has the same experience on the virtual machine as they do on a dedicated machine. This enables the user to choose which operating system they would like to use. It saves cost by reducing the need for separate hardware. http://www.teach-ict.com/as_as_computing/ocr/H447/F453/3_3_2/translators_compilers/miniweb/pg11.htm Students could watch this demo of a virtual machine being used and could discuss why someone would want to do this: https://www.youtube.com/watch?v=ZmPY9nEFPMk Also, when using a virtual operating system, you can have virtual device drivers that fool the operating system into thinking that it is directly communicating with a certain piece of hardware, but in actuality it is going through some function calls to the host operating system: http://en.wikipedia.org/wiki/Device_driver#Virtual_device_drivers	Click here Click here Click here

Thinking Conceptually

Common misconceptions or difficulties students may have
This topic contains quite a few different words (listed below) that students may not have encountered before. A student's glossary is an excellent idea; students can add terms that are unfamiliar to them and define them in their own words.

Some examples:

- Primary/Secondary memory – RAM is primary memory whereas hard disks or flash drives are secondary memory.
- Paging – also called swapping – is the process of moving data between RAM and virtual memory. It moves data out of RAM that is not immediately needed and replaces it with data that is. This process is slower than using just using primary memory alone since secondary storage is slower and the data has to move around more. It achieves this by using a page table to keep track of where data resides.
- Segmentation – When programs are loaded up into memory, segmentation allows the primary memory to store only the bit it needs at that particular time. For example, Dynamic Link Libraries can be stored on the hard disk until called by main memory using a program.
- Virtual Memory – The memory manager can trick the operating system into thinking that it has more physical memory than it actually does by making use of secondary storage such as the hard disk or flash drives.
- Interrupt – Interrupts what the CPU is currently doing and performs the ISR then lets the CPU return to what it was doing before
- ISR – The Interrupt Service Routine is called when an interrupt occurs. Afterwards the CPU can carry on with what it was doing before.

Other keywords: Fetch-decode-execute cycle, Scheduling, Round-robin, First come first served, Multi-level feedback queues, Shortest job first, Distributed OS, Embedded OS, Multi-Tasking OS, Multi-user OS, RTOS, BIOS, Drivers, Virtual machine.

Conceptual links to other areas of the specification – useful ways to approach this topic to set students up for topics later in the course
This unit content will support element 1.1.1 Structure and Function of the Processor where students are introduced to the structure of a processor and the fetch-decode-execute cycle.

Operating systems can quite easily be taught as a standalone part of the specification, and it would be logical to go onto 1.2.2 Applications Generation, which requires the same level of in-depth understanding.

Thinking Contextually

Activities	Resources
How computers work (cse4k12.org) http://cse4k12.org/how_computers_work/index.html Activity involving getting the students to act out a simple computer simulation. Each student takes on the role of a different part of a simplified computer and they work in groups to run a simple program. The end result of this program is to draw a picture on a simulated computer display.	Click here
Group activity – doing a million things at once (csInside) http://csi.dcs.gla.ac.uk/workshop-view.php?workshopID=2 This activity gives students an idea of multitasking and why computers might "freeze". It illustrates the ideas of first come first served and round robin. The activity starts off by questioning if the students use instant messaging programs, and if so, how many other programs they have open at the same time. This leads into a discussion of how a computer might achieve that. • You will then need to divide the class into groups of 6/7. • One member of each group should be chosen as the Processor. • This student must be a good writer and reader and must be comfortable doing both in front of the group. • One member of each group should be chosen as the Scheduler. • This student should be the most organised in the group and should be happy telling the others what to do. • The remaining group members will be tasks numbered from 1to 4 or 5 (depending on group size). **Activity preparation**: You will need to print out the task sheets for both first come first served and round robin. A stopwatch is also useful.	Click here

Thinking Contextually

Activities	Resources
Group activity – one problem, 1000 machines (csInside) http://csi.dcs.gla.ac.uk/workshop-view.php?workshopID=13 Gives students an idea of the limitations of single processors and discusses the advantages and disadvantages of distributed computing. The task starts off by discussing the idea of why we would want to share the load of a task, using practical and mathematical examples. You then need to have three teams – each team is a 'machine'. • Choose 1 team to be the Addition table (max 4 people) • Choose 1 team to be the Multiplication table (max 4 people) • Choose 1 team to be the Value/Result table (max 5 people) • Any remaining people can act as the Network. **Activity preparation**: You need to make sure that you have printed everything from the resources zip file (it is probably easier to print out the labels onto paper rather than messing about with post-it notes – see 'instructions'). It will also be important to think about the room layout before you start the class/activity. To make things easier, the printable PowerPoint downloadable from the website has instructions for each person. Please note: you will need to complete the registration box on the site, before you can download the resources.	Click here

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