

OCR

Oxford Cambridge and RSA

Friday 20 May 2016 – Morning

AS GCE LEISURE STUDIES

G182/01 Leisure Industry Practice

Candidates answer on the Question Paper.

OCR supplied materials:

- Clean copy Case Study

Other materials required:

None

Duration: 1 hour 30 minutes



Candidate forename		Candidate surname	
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Centre number						Candidate number				
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INSTRUCTIONS TO CANDIDATES

- Write your name, centre number and candidate number in the boxes above. Please write clearly and in capital letters.
- Use black ink. HB pencil may be used for graphs and diagrams only.
- Answer **all** the questions.
- Read each question carefully. Make sure you know what you have to do before starting your answer.
- Write your answer to each question in the space provided. If additional space is required, you should use the lined page(s) at the end of this booklet. The question number(s) must be clearly shown.
- Do **not** write in the bar codes.

INFORMATION FOR CANDIDATES

- The number of marks is given in brackets [] at the end of each question or part question.
- The total number of marks for this paper is **100**.
- The quality of your written communication will be taken into account when marking your answer to the question marked with an asterisk (*).
- This document consists of **16** pages. Any blank pages are indicated.

- 1 (a) Open Swim, as with any other leisure facility, uses chemicals around the facility. This includes within the pool water itself. This activity is controlled by the COSHH regulations.

What does COSHH stand for?

C

O

S

H

H

[1]

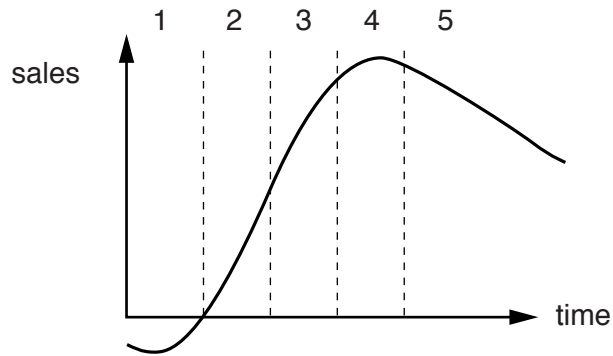
- (b) Open Swim do carry out risk assessments for all activities they offer and these are reviewed and updated as and when necessary. Below is an extract from a health and safety risk assessment for Open Swim.

Complete this health and safety risk assessment. You must:

- identify the probability of the hazard occurring
- identify who is most likely to be harmed
- indicate one possible consequence should each hazard occur
- propose a realistic measure to eliminate or reduce each risk.

Hazard	Probability rating 1–5 (1 = low, 5 = high)	Severity rating 1–5 (1 = low, 5 = high)	Who is most likely to be harmed?	Consequence	Realistic measure
Slipping on pool side	5	2			
Small child in the deep end of the pool		5	Small Child		

2 (a) All products and services go through a life cycle as shown in the diagram below.



Tick **one** box below to identify the stage Open Swim is at in the product life cycle.

- Stage 1 Research and Development
- Stage 2 Introduction
- Stage 3 Growth
- Stage 4 Maturity/Saturation
- Stage 5 Decline

[1]

(b) Give reasons for your answer.

.....

.....

.....

..... [2]

- 5 (a) Julia has been asked to do a presentation at the next committee meeting about introducing quality systems.

Explain what a quality system is.

.....
.....
.....
..... [2]

- (b) Other than Investors In People (IIP), identify **two** quality systems that operate in the leisure industry.

1
2 [2]

- (c) Identify and explain **two** possible benefits of quality systems to the following:

Customers of Open Swim

1
.....
2
.....

The organisation Open Swim

1
.....
2
..... [8]

END OF QUESTION PAPER

ADDITIONAL ANSWER SPACE

If additional space is required, you should use the following lined page(s). The question number(s) must be clearly shown in the margins.

A large area of lined paper for writing answers. It features a vertical margin line on the left side and horizontal dotted lines for writing. The lines are evenly spaced and extend across the width of the page.

A large area of the page is reserved for writing, featuring a vertical solid line on the left side and horizontal dotted lines extending across the page.



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