

# **GCE**

# **Design and Technology**

Unit F524/01: Product Design: Component 1

Advanced GCE

Mark Scheme for June 2016

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This mark scheme is published as an aid to teachers and students, to indicate the requirements of the examination. It shows the basis on which marks were awarded by examiners. It does not indicate the details of the discussions which took place at an examiners' meeting before marking commenced.

All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

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Question	Answer	Mark	Guidance
1 (a)	<ul> <li>Four justified design requirements for the pile foundation shown in Fig 1.</li> <li>The foundation must provide a level base on which the building can be built.</li> <li>The foundation must satisfy the requirements of the Building Regulations (Approved Document A - Structure).</li> <li>The foundation must resist dead loads eg. the constant weight of the structure eg. walls, floors, roof etc.</li> <li>The foundation must resist live or imposed loads eg. furniture, goods, people etc.</li> <li>The foundation must resist variable loads caused by the weather eg. snow, rain etc.</li> <li>The foundation must resist any contaminants that may be present in the sub-soil.</li> <li>The foundation must be sufficiently below ground level to overcome soil volume changes due to a freeze/thaw action.</li> <li>The thickness/depth of the foundation must be greater than the projection of the wall unless it is reinforced.</li> </ul>	4	Clear statement and justification required for a mark  Must be related to the foundation – no marks for generic responses  Must be a full response – no marks for identification only.  Four justified design requirements.  Give one mark if two valid points given but not fully justified.
(b)	<ul> <li>Two key features of TQM:</li> <li>A culture of continuous improvement.</li> <li>A reduction in project time and cost due to the minimisation of errors and subsequent corrective work.</li> <li>The increased efficiency of workers with activities being focused on customer satisfaction.</li> <li>An improved flow of information between all participants in the project through an ethos of teambuilding.</li> </ul>		brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.

Question	Answer	Mark	Guidance
	<ul> <li>Every employee is accountable for their own performance.</li> <li>A commitment to training by the company for its employees.</li> </ul>	4	
(c)	<ul> <li>Two benefits of bought in components:</li> <li>Safer - as it removes the risk of operatives working in deep excavations, coming into contact with wet concrete and manual handling of heavy materials.</li> <li>Quality assured by the manufacturers of the pile foundation.</li> <li>Speeds up the construction process ie. traditionally there would be a delay until the in-situ concrete for the foundation cured/reached its designed strength before the external walls could be built.</li> <li>Can be used when extreme hot/cold temperatures would not permit in situ concrete to be used.</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks  Two benefits described 1 x 2
(d)	<ul> <li>Trade Description Act</li> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> <li>Verbal/written or illustrative descriptions covered by the Act</li> <li>Traders may lose their consumer credit license or receive up to £5000 fines</li> </ul>	4	Level 2 (3 - 4 marks)  Detailed explanation, demonstrating clear understanding of Trade Description Act. Must have two ways in which consumers are protected  Level 1 (0 - 2 marks)  Brief description/statements of features of Trade Description Act. limited explanation
(e) (i)	<ul> <li>Individual materials required to produce the pile foundation</li> <li>Portland cement or sulphate resistant cement</li> <li>Coarse aggregate</li> </ul>		award mark for other appropriate material not listed  1x1 mark

Question	Answer	Mark	Guidance
	<ul><li>Fine aggregate or sand</li><li>Steel reinforcement bars</li><li>Water</li></ul>		
	Properties or characteristics		Award mark for other appropriate property/characteristic
	<ul> <li>Concrete</li> <li>Strength – gains compressive strength over time</li> <li>Strength - tensile strength when reinforced with steel</li> <li>Versatility – easily formed to the required shape</li> <li>Frost resistant when at an appropriate depth</li> <li>Fire resistant</li> <li>Durability – long lasting and resistant to wear</li> <li>Impermeable to water</li> <li>Low coefficient of expansion</li> </ul>		2x1 mark
	Properties or characteristics		
	<ul> <li>Steel</li> <li>High tensile strength when used as reinforcement</li> <li>Malleability – can be rolled into the correct form</li> <li>Durability – long lasting and resistant to wear</li> <li>Ductility – can be stretched, drawn out or pressed into different shapes</li> <li>Accepts a coating eg. zinc.</li> </ul>	3	
(ii)	Temporary support of the sides of a foundation trench to prevent collapse.  The type of temporary support would depend on some or all of the following:  The nature of the soil ie. sand or silt soils need more		Level 3 (5-6 marks) Process fully described, key features and technical details identified, Answer must include detail of specialist tooling for full marks.

Question Answer	Mark Guidance
support that clay soils. The depth of the excavation. The width of the excavation. The amount of working space required f bricklayer to build up the external walls f foundation The moisture content of the ground. The length of time the excavation will be The method of excavation ie. hand dug machine. The support system used. The removal of the support system. Moving materials into the excavation. The proximity of existing buildings. Vibration of soils from adjacent machine or vehicles using adjacent roads.  Methods of temporary support include: Timber in firm soil component parts we poling boards, puncheons, waling board pieces and wedges. Timber in loose or wet soil componen include: close timber sheeting, puncheon boards, struts, sole pieces and wedges. Steel trench sheets component parts we profiled interlocking steel sheets, waling steel adjustable struts. Trench/Drag box is a complete unit that constructed and placed into the excavate excavator. The box(es) are dragged by along the open excavation as the work process.	Level 2 (3-4 marks) Key stages presented, reasonably well described with key features identified  Level 1 (0-2 marks) Some stages outlined (up to 2), very limited description  Quality of description and communication Basic sketch or chart with limited annotation 1 mark Good sketch/chart with main features identified and labelled 2 marks  Detailed sketch/chart with clear annotation 3 marks  Max 1 if no sketch/chart used  Award credit where possible if response doesn't link to chosen material.

Question	Answer	Mark	Guidance
	Sketches/description for any of the methods should include  • a ladder or some means of access/egress to/from the excavation  • side supports should extend above ground level to prevent workers/machinery falling into the excavation	9	
(f)	<ul> <li>There should be some recognition that the fashions and trends that have an impact on the built environment and construction sector can be on a large scale with products such as:</li> <li>The proliferation of high-risel buildings for residential rather than commercial use in major cities such as London.</li> <li>Pedestrianisation of town centres.</li> <li>Construction of deep basements in existing houses where planning authorities will not allow extensions above ground ie. the London districts of Westminster, Kensington etc.</li> <li>Eco-friendly homes</li> <li>Creation of Science Parks.</li> </ul> Also, in terms of the built environment and construction trends are often influenced by the location where the construction is taking place and the unique local factors. Trends usually include the incorporation of security, luxury, technology and conservation products/features into the design of the project.	8	Level 3 (6-8 marks) Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary Level 2 (3-5 marks) One or two issues described with some explanation. Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence Level 1 (0-2 marks) Some issues outlined, bullet points (usually focussed on one issue) no further or very limited explanation, limited use of examples or supporting evidence

Question	Answer	Mark	Guidance
	<ul> <li>examples</li> <li>A district where security is an issue – gates for a gated community, panic rooms in houses, solid metal doors etc.</li> <li>Luxury – expensive/ornate kitchens and bathrooms etc.</li> <li>Technology – solar photovoltaic panels, ground source heat pumps, computer systems that remotely monitor energy consumption in a building.</li> <li>Conservation – re-creating/restoring features that would be found in Georgian/Victorian houses eg. period doors, windows, fireplaces, cornices, paints, wallpaper etc.</li> <li>The generic answers produced for Q6 could also be relevant depending on the context they are used in by the candidate ie.</li> <li>Batch/quantity production implications</li> <li>Seasonal products</li> <li>Speed from design to sale to meet fashion demand</li> <li>Awareness of market</li> <li>Awareness of local/national/global trends</li> </ul>		
			Q1 Total Mark 36

2	(0)			
2	(a)	<ul> <li>The system must be strong enough to withstand the weight of the rising water levels.</li> <li>The system must be fully sealed when erected to prevent water leaking through it.</li> <li>Individual parts of the system should be of easily managed weight to allow quick assembly.</li> <li>Materials used should be corrosion resistant for use in adverse weather conditions over long periods.</li> <li>Parts must be accurately made to ensure quick and easy assembly.</li> <li>The system should be able to be adjusted to deal with rising water levels.</li> <li>The individual parts of the system should be designed to allow for easy storage in limited space.</li> <li>Parts of the system must fit securely together to prevent collapse/failure.</li> <li>Assembly of the system should not be too complex or need special skills to complete.</li> <li>The system should take up minimal ground space in order to avoid unnecessary obstruction in the area.</li> </ul>	4	Four justified design requirements.  Clear statement and justification required for a mark  Must be related to product – no marks for generic responses  Must be a full response - no marks for identification only.  Give one mark if two valid points given but not justified.
	(b)	<ul> <li>Two key features of TQM:</li> <li>Continually seeking improvement</li> <li>Whole process involved from delivery of resources to roll out.</li> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.

(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks <b>Two</b> benefits described 1 x 2
(d)	<ul> <li>Trade Description Act</li> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> <li>Verbal/written or illustrative descriptions covered by the Act</li> <li>Traders may lose their consumer credit license or receive up to £5000 fines</li> </ul>	4	Level 2 (3 - 4 marks)  Detailed explanation, demonstrating clear understanding Level 1 (0 - 2 marks)  Brief description/statements; limited explanation
(e)	(i) Materials: Mild (low carbon) steel Aluminium alloy Stainless steel  Properties/characteristics: Easy to form into shape required Relatively inexpensive material Easily fabricated/welded Comparatively heavy for stability Readily recyclable at end-of-life Corrosion resistance / readily takes surface finish Good machinability	3	Award mark for other appropriate metal not listed  1 x 1 mark  Award mark for other appropriate property/characteristic.  Must relate to the specific material given. eg: not 'comparatively heavy' if aluminium alloy. not 'easy to form', relatively inexpensive' or 'good machinability' if stainless steel.  2 x 1 mark

# (ii) Top section:

Lengths of channel section produced by hot rolling (steel) or extrusion (aluminium alloy).

Channel section cut to required length – mechanical or circular saw.

\*Accept producing individual sections by hot forging (steel) QC – check length of cut section.

Remove sharp edges from cut sections.

Drill Ø12 holes in sides – jig on drilling machine or CNC machining centre.

QC - hole size and position.

Remove burrs from ends of drilled holes.

#### **Ground spike:**

Lengths of tubing for spike – seam welded steel tubing or extruded aluminium alloy. (accept extruded steel)

Tubes cut to required length - mechanical or circular saw.

Tube ends prepared for attaching to top section.

# Assembly:

Top section and tube assembled into positioning jig for welding.

Top and tube welded together – MIG or TIG manual or robot welding.

QC – check weld quality ( destructive and/or nondestructive tests carried out on first assembly done)

# Finishing:

Final QC check before surface finishing to prevent corrosion.

Mild Steel - galvanized

Aluminium alloy - anodized

Stainless steel - no finish required.

QC - check complete coverage of applied surface finish.

#### Level 3 (5-6 marks)

Process fully described, key features and technical details identified, Answer must include detail of specialist tooling for full marks

#### Level 2 (3-4 marks)

Key stages presented, reasonably well described with key features identified

# Level 1 (0-2 marks)

Some stages outlined (up to 2), very limited description

# **Quality of description and communication**

Basic sketch or chart with limited annotation 1 mark

Good sketch/chart with main features identified and labelled

abelled 2 marks

Detailed sketch/chart with clear annotation 3 marks

Max 1 if no sketch/chart used

Award credit where possible if response doesn't link to chosen material

**Award maximum 6 marks** if the answer does not take into account the required quantity of production, e.g. the answer relates to a one-off process rather than a batch.

examples  • Specific seasonal products, sunglasses / clothing  • Specific fashion product  • Specific fashion product	explained. Good use of examples and additional support discussion. Good use of technical marks)
Sporting/event specific opportunities issue) no fur	sues described with some explanation. use of technical vocabulary demonstrating a anding of concept. Introduction of one example evidence

Question	Answer	Mark	Guidance
3 (a)	<ul> <li>The pizza should be have four portions to be big enough to serve an average family</li> <li>The pizza should include some vegetables to help to contribute to the 5/7 a day requirement</li> <li>The pizza should include the herb Basil/Oregano to add flavour /reflect the Italian influence.</li> <li>The pizza should have a crispy bread base to improve the organoleptic qualities</li> <li>The pizza should be topped with a cheese layer to give an appealing finish/improve flavor</li> <li>The pizza should have added ingredients such as pepperoni to increase the protein/flavour in the product</li> </ul>	4	Clear statement and justification required for a mark  Must be related to the product – no marks for generic responses  Must be a full response – - no marks for identification only.  Four justified design requirements.  Give one mark if two valid points given but not fully justified. Do not accept the same reason twice eg 'flavour'
(b)	<ul> <li>Two key features of TQM:</li> <li>Continually seeking improvement</li> <li>Whole process involved from delivery of resources to roll out.</li> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.
(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks  Two benefits described 1 x 2

Questi	on	Answer	Mark	Guidance
(d)		Trade Description Act		Level 2 (3 - 4 marks)
		<ul> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> <li>Verbal/written or illustrative descriptions covered by the Act</li> <li>Traders may lose their consumer credit license or receive up to £5000 fines</li> </ul>	4	Detailed explanation, demonstrating clear understanding of Trade Description Act. Must have two ways in which consumers are protected  Level 1 (0 – 2 marks)  Brief description/statements of features of Trade Description Act. limited explanation
(e)	(i)	Material for packaging the pizza Properties or characteristics		award mark for other appropriate material not listed
		Plastic/PVC      Some are biodegradable     Cheap to produce     Available in different thicknesses     Can be used in a microwave     Easy to print on     Lightweight     Waterproof     Does not react with foods     Is transparent		1x1 mark  Award mark for other appropriate property/characteristic  2x1 mark
		Paper/Card	3	
		<ul> <li>Recycable</li> <li>Biodegradable</li> <li>Cheap to produce</li> <li>Can be from recycled /sustainable sources</li> <li>Easy to print on</li> <li>Can be laminated</li> <li>Lightweight</li> </ul>		

Question	Answer	Mark	Guidance	
(ii)	Ingredients measured for batch  Dough for crust (flour, salt, water, dried yeast and oil.)  Mixed for 4 mins  Mechanically kneaded  Rises for 30 mins  Mechanically cut into smaller even chunks  Rolled in sheeting machine then with quick reducing rollers to required thickness and consistency - regular dusting with flour  dough spiked to prevent air pockets forming die cut into circular shapes – left over dough used in next batch  Oven bake for 2 mins between 200° – 310° C		Level 3 (5-6 marks) Process fully described, key features and technical identified, Answer must include detail of specialist to full marks.  Level 2 (3-4 marks) Key stages presented, reasonably well described w features identified  Level 1 (0-2 marks) Some stages outlined (up to 2), very limited description and communication	ooling for ith key
	Toppings Tomato sauce applied via hopper and scraped for even level – excess collected and reused Shredded cheese fed from hopper – even layer Additional toppings added Inspected / sampled  Freezing Spiral freezer/blast chill for 20 mins at – 25° F  Packaging Over wrapped - plastic sealed cover, Styrofoam base inserted Fitted into prepared card packaging or label applied.		Basic sketch or chart with limited annotation  Good sketch/chart with main features identified and labelled  Detailed sketch/chart with clear annotation  Answer must include detail of ingredients and princi underlying the process for full marks.	1 mark 2 marks 3 marks ples

Question	Answer	Mark	Guidance
(f)	Issues could be:  Batch/quantity production implications Seasonal products Speed from design to sale to meet fashion demand Awareness of market Awareness of local/national/global trends Responding to changing nutritional claims/guidelines  examples Specific seasonal products, sunglasses / clothing Specific fashion product Specific markets Sporting/event specific opportunities	8	Level 3 (6-8 marks) Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary Level 2 (3-5 marks) One or two issues described with some explanation. Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence Level 1 (0-2 marks) Some issues outlined, bullet points (usually focussed on on issue) no further or very limited explanation, limited use of examples or supporting evidence

Question	Answer	Mark	Guidance
4 (a)	<ul> <li>The holder must be stable with leaflets in it, won't blow away.</li> <li>The holder must be durable as it will be used by a wide range of people.</li> <li>The holder should be cost effective as it is distributed freely.</li> <li>The material should allow the cutting of complex shapes to promote products by the manufacturer/supplier.</li> <li>The product should be flat pack for ease of transportation and storage.</li> </ul>	4	Clear statement and justification required for a mark  Must be related to the product – no marks for generic responses  Must be a full response – - no marks for identification only.  Four justified design requirements.  Give one mark if two valid points given but not fully justified.
(b)	<ul> <li>Two key features of TQM:</li> <li>Continually seeking improvement</li> <li>Whole process involved from delivery of resources to roll out.</li> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.
(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks <b>Two</b> benefits described 1 x 2

Questic	on Answer	Mark	Guidance
(d)	<ul> <li>Trade Description Act</li> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> <li>Verbal/written or illustrative descriptions covered by the Act</li> <li>Traders may lose their consumer credit license or</li> </ul>	4	Level 2 (3 - 4 marks)  Detailed explanation, demonstrating clear understanding of Trade Description Act. Must have two ways in which consumers are protected  Level 1 (0 - 2 marks)  Brief description/statements of features of Trade Description
(e)	(i)  Material for main body  2000 micron white cardboard Corrugated cardboard (fluted card) Duplex board Corriflute Polypropylene sheet		Act. limited explanation  award mark for other appropriate material not listed  1x1 mark  NOT 'card' or 'cardboard' unless a weight is also given (e.g. a gsm figure)
	Properties or characteristics (appropriate to manufacturing process used)  High quality finish (white cardboard) Recyclable Quick to manufacture/ ease of manufacture Easy to store, before and after	3	Award mark for other appropriate property/characteristic 2x1 mark

Main Body  Full colour print first – Offset lithography – Digital is not acceptable due to the weight of the board.  Finalise artwork Produce CMYK Plates look for CTP (computer to plate) or direct to plate Approve high res proof Use a sheet fed press Load inks Print Allow to dry  Die Cut  The design is finalised Terses former/die cutter is manufactured to press these shapes out of the board using MDF. This is made up of cutting and creasing knives dependent upon the design (Sketches to show where the knives should be placed). Foam is placed around these knives The dies are placed in a flat bed machine for this type of production run and the process is automated. Pressure is applied to each box and released The template drops out and the process carries on. This can also be completed by hand The final product is checked to assure QA	Question	Answer	Mark	Guidance	
9	(ii)	Full colour print first – Offset lithography – Digital is not acceptable due to the weight of the board. Finalise artwork Produce CMYK Plates look for CTP (computer to plate) or direct to plate Approve low res proof for trimming etc Approve high res proof Use a sheet fed press Load inks Print Allow to dry  Die Cut  The design is finalised  Tessellated for cost effectiveness. If appropriate  A press former/die cutter is manufactured to press these shapes out of the board using MDF.  This is made up of cutting and creasing knives dependent upon the design (Sketches to show where the knives should be placed).  Foam is placed around these knives  The dies are placed in a flat bed machine for this type of production run and the process is automated.  Pressure is applied to each 'box and released The template drops out and the process carries on.		Process fully described, key features and technical details identified, Answer must include detail of specialist tooling for full marks.  Level 2 (3-4 marks) Key stages presented, reasonably well described with key features identified  Level 1 (0-2 marks) Some stages outlined (up to 2), very limited description  Quality of description and communication  Basic sketch or chart with limited annotation  1 marks Good sketch/chart with main features identified and labelled  2 marks Detailed sketch/chart with clear annotation  3 marks Max 1 if no sketch/chart used  Award credit where possible if response doesn't link to chosen material.  Award maximum 6 marks if the answer does not take interaccount the required quantity of production, e.g. the answer	or arks arks

Question	Answer	Mark	Guidance
<b>(f)</b>	Issues could be:  Batch/quantity production implications Seasonal products Speed from design to sale to meet fashion demand Awareness of market Awareness of local/national/global trends  examples Specific seasonal products, sunglasses / clothing Specific fashion product Specific markets Sporting/event specific opportunities	8	Level 3 (6-8 marks) Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary  Level 2 (3-5 marks) One or two issues described with some explanation.  Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence  Level 1 (0-2 marks) Some issues outlined, bullet points (usually focussed on on issue) no further or very limited explanation, limited use of examples or supporting evidence

5	(a)			
		<ul> <li>The tray should use a minimum amount of material in order to cut down cost and wastage.</li> <li>Tray should be designed to be stackable to reduce</li> </ul>		Clear statement and justification required for a mark
		space needed for storage and transportation.  • The material used for the tray must be readily		Must be related to product – no marks for generic responses
		recyclable as it may be thrown away after use.  Corners and edges of the tray must be smooth to		Must be a full response - no marks for identification only.
		avoid injury/damage as it is made from thin material.		Four justified design requirements.
		<ul> <li>The base of the tray should be flat to allow it to be freestanding if required when in use.</li> <li>The tray must be made of a material that is resistant to any substance that might be mixed in it.</li> <li>The tray should be easy to clean after use in order that it might be re-used if necessary.</li> <li>The shape of the tray should enable it to be made by suitably inexpensive manufacturing methods.</li> <li>The tray should be easy to hold when in use in order to avoid spillage of its contents.</li> <li>The tray should be fairly rigid to prevent distortion or collapse when in use.</li> </ul>	4	Give one mark if two valid points given but not justified.
	(b)	Two key features of TQM:		haist deconinties Amerik
		Continually seeking improvement		brief description 1 mark detailed description 2 mark
		Whole process involved from delivery of resources to roll out.		Two features clearly described
		<ul> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a <b>maximum of 2 marks</b> if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.

(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks <b>Two</b> benefits described 1 x 2
(d)	<ul> <li>Trade Description Act</li> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> <li>Verbal/written or illustrative descriptions covered by the Act</li> <li>Traders may lose their consumer credit license or receive up to £5000 fines</li> </ul>		Level 2 (3 - 4 marks)  Detailed explanation, demonstrating clear understanding of Trade Description Act. Must have two ways in which consumers are protected  Level 1 (0 - 2 marks)  Brief description/statements of features of Trade Description
(e) (i)	ABS; PET(G); Polystyrene (HIPS); HDPE; Polypropylene; PVC Aluminium alloy Mild steel  Properties/characteristics:  Easy to form into shape required Relatively inexpensive material Readily recyclable at end-of-life Resistant to many substances Produces suitably rigid structure	3	Act. limited explanation  Award mark for other appropriate thermoplastic material not listed.  NOT 'expanded polystyrene' NOT 'acrylic'  1 x 1 mark  Award mark for other appropriate property/characteristic.  Must relate to the specific material given.  2 x 1 mark

# (ii) Plastic moulding:

CAD software used to produce mould design for vacuum forming.

CNC router/milling machine used to make multi-impression mould from MDF/aluminium alloy.

Multi-impression mould given smooth surface finish.

Vacuum forming:

Place mould in machine.

Fit plastic sheet and heat until softened.

QC – ensure plastic sheet is at correct temperature.

Turn on vacuum (maybe 'blow' before vacuuming) and raise mould into softened plastic sheet.

Turn off heat when shape fully formed.

Turn off vacuum.

Lower mould.

Remove moulding from machine.

QC - check completeness of mouldings on sheet.

Remove individual tray mouldings from plastic sheet using punch / die cutter; allow use of gerbil/profile cutter.

QC – check for correct/complete outer form

Produce hanging hole using punch/die cutter.

\*Accept drilling using jig or laser cutting.

Final QC check of completed tray.

\*Accept Injection Moulding, but higher marks only given if details of mould design *and* process description is provided.

#### Level 3 (5-6 marks)

Process fully described, key features and technical details identified, Answer must include detail of specialist tooling for full marks

#### Level 2 (3-4 marks)

Key stages presented, reasonably well described with key features identified

# Level 1 (0-2 marks)

Some stages outlined (up to 2), very limited description

#### Quality of description and communication

Basic sketch or chart with limited annotation 1 mark

Good sketch/chart with main features identified

and labelled 2 marks

Detailed sketch/chart with clear annotation 3 marks

Max 1 if no sketch/chart used

Award credit where possible if response doesn't link to chosen material.

**Award maximum 6 marks** if the answer does not take into account the required quantity of production, e.g. the answer relates to a one-off process rather than a batch.

	Metal pressing:		
	CAD software used to produce designs for punch and die (single impression).  **Details of punch and die required for higher marks** Punch and die assembled into press die set. Die set fitted to mechanical press. (allow use of hydraulic press) Material fed into press from coil by roller feed. One tray produced per blow of press and material indexed forward by roller feed.  **Allow making by individual 'blanks' manually or robot fed into tooling** Finished tray needs no further machining operations.  Finishing: Edges smoothed by rotary barreling or fine linishing. Clear lacquer applied to prevent corrosion; aluminium alloy may be anodized; Stainless steel no finish required	9	
(f)	Issues could be:  Batch/quantity production implications Seasonal products Speed from design to sale to meet fashion demand Awareness of market Awareness of local/national/global trends  examples Specific seasonal products, sunglasses / clothing Specific fashion product Specific markets Sporting/event specific opportunities	8	Level 3 (6-8 marks) Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary Level 2 (3-5 marks) One or two issues described with some explanation. Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence Level 1 (0-2 marks) Some issues outlined, bullet points (usually focussed on one issue) no further or very limited explanation, limited use of examples or supporting evidence
			Q5 Total Marks 36

Question	Answer	Mark	Guidance
6 (a)	<ul> <li>The gift box lid must fit tightly onto the main body so that it does not fall off easily</li> <li>The gift box should be made to a high standard as it will contain a valuable piece of jewellery</li> <li>The gift box lid should have sufficient grip/texture to enable the user to remove it easily</li> <li>The finish/aesthetics of the gift box should reflect the quality of the product</li> <li>The gift box should be easy to open and close to avoid jewellery falling out if too awkward to open.</li> <li>The gift box should contain a system of holding and presenting the ring effectively, not just rolling around</li> <li>The gift box should provide protection for the valuable piece of jewellery during transit or storage</li> </ul>	4	Clear statement and justification required for a mark  Must be related to the product – no marks for generic responses  Must be a full response – - no marks for identification only.  Four justified design requirements.  Give one mark if two valid points given but not fully justified.
(b)	<ul> <li>Two key features of TQM:</li> <li>Continually seeking improvement</li> <li>Whole process involved from delivery of resources to roll out.</li> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.
(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks <b>Two</b> benefits described 1 x 2

Questi	on Answer	Mark	Guidance	
(d)	Trade Description Act		Level 2 (3 - 4 marks)	
	<ul> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> <li>Verbal/written or illustrative descriptions covered by the Act</li> </ul>		Detailed explanation, demonstrating clear understa Trade Description Act. Must have two ways in whic consumers are protected  Level 1 (0 – 2 marks)	
	<ul> <li>Traders may lose their consumer credit license or receive up to £5000 fines</li> </ul>	4	Brief description/statements of features of Trade De Act. limited explanation	escription
(e)	(i) Material for main body		award mark for other appropriate material not listed	l
	<ul> <li>Specified hardwood for turning – beech, mahogany, ebony, rosewood</li> <li>Aluminium alloy</li> <li>Copper/Brass/Gilding metal</li> <li>ABS</li> <li>Acrylic</li> </ul>		1x1 mark	
			Award mark for other appropriate property/characte	ristic
	Properties or characteristics (appropriate to manufacturing process used)		2x1 mark	
	<ul><li>easy to turn;</li><li>easy to press/form</li><li>high quality finish.</li></ul>	3		

Question	Answer	Mark	Guidance
(ii)	<ul> <li>Main Body</li> <li>Plastic Forming/heat</li> <li>Former created (perfect finish) slight draft angle</li> <li>Place in vacuum former</li> <li>Plastic heated</li> <li>Vacuum applied</li> </ul>		Level 3 (5-6 marks) Process fully described, key features and technical details identified, Answer must include detail of specialist tooling for full marks.  Level 2 (3-4 marks) Key stages presented, reasonably well described with key
	<ul> <li>Trim and finish (rout or drill and cut for hole at back of seat)</li> <li>Could be two part press former</li> <li>Could be plug and yoke pressing</li> </ul>		features identified  Level 1 (0-2 marks)  Some stages outlined (up to 2), very limited description
	<ul> <li>Metal pressing</li> <li>Mould/press tool designed / created</li> <li>Material cut to exact size</li> </ul>		Quality of description and communication  Basic sketch or chart with limited annotation 1 mark
	<ul><li>Accurate locate in press</li><li>Guards in place</li><li>Press</li></ul>		Good sketch/chart with main features identified and labelled 2 marks
	Check edges		Detailed sketch/chart with clear annotation 3 marks
	<ul><li>Metal shaping / joining</li><li>Accurate size sheet (gilding/precious metal)</li></ul>		Max 1 if no sketch/chart used
	<ul> <li>Form cylinder</li> <li>Hard braze/silver solder joint</li> <li>Cut base to fit</li> </ul>		Award credit where possible if response doesn't link to chosen material.
	<ul> <li>Hard braze/silver solder (lower temp) base to cylinder</li> <li>File/fine abrade/polish/buff</li> </ul>		<b>Award maximum 6 marks</b> if the answer does not take into account the required quantity of production, e.g. the answer relates to a one-off process rather than a batch.
	<ul> <li>Turning</li> <li>Outside diameter achieved, between centres or using 3-jaw chuck</li> <li>Both ends faced off to high finish</li> <li>3 jaw or egg cup chuck used to drill/bore out</li> <li>Apply appropriate finish</li> </ul>	9	

luestion	Answer	Mark	Guidance
(f)	Issues could be:  Batch/quantity production implications Seasonal products Speed from design to sale to meet fashion demand Awareness of market Awareness of local/national/global trends  examples Specific seasonal products, sunglasses / clothing Specific fashion product Specific markets Sporting/event specific opportunities	8	Level 3 (6-8 marks) Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary  Level 2 (3-5 marks) One or two issues described with some explanation.  Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence  Level 1 (0-2 marks) Some issues outlined, bullet points (usually focussed on one issue) no further or very limited explanation, limited use of examples or supporting evidence

Question	Answer	Mark	Guidance
7 (a)	<ul> <li>Example specification points:</li> <li>The angle grinder must not be too heavy so it can be safely held by the operator</li> <li>The hand holds must provide sufficient grip so the tool can be securely held during use</li> <li>There must not be too much vibration through the hand grips to prevent the user being harmed</li> <li>The tool must not make too much noise so the user's hearing is not damaged</li> <li>The grinder should have warning labels to instruct the user how to use the tool safely</li> <li>The length of the electric cord should be sufficient to</li> </ul>	4	Clear statement and justification required for a mark  Must be related to the product – no marks for generic responses  Must be a full response – - no marks for identification only.  Four justified design requirements.  Give one mark if two valid points given but not fully justified.
(b)	<ul> <li>allow the grinder to be used conveniently.</li> <li>Two key features of TQM:</li> <li>Continually seeking improvement</li> <li>Whole process involved from delivery of resources to roll out.</li> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.
(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks  Two benefits described 1 x 2

on	Answer	Mark		Guidance
<b>Trade Description Act</b>			Level 2 (3 - 4 mar	ks)
	•			n, demonstrating clear understanding of act. Must have two ways in which ected
	lustrative descriptions covered b	ру	Level 1 (0 – 2 mark	ks)
Traders may lose		4	Brief description/sta Act. limited explanat	tements of features of Trade Description tion
Diagram to show bevelled through 90 degrees.	ed gears to transfer rotation		Indication of input a	gears are of identical size (1 mark) and output shafts (1 mark)
			1 mark max if worm	gear shown
		3	3 marks total	
counting/displaying fund clear how input pulses a output is displayed on 7	ction. For full credit, it should be are counted and how the counte '-segment displays. It should be	er	Operation of circuit technical vocabulary Level 2 (3-4 marks	functional circuit diagram with few errors. correctly described and good use of y.
features:  Binary/BCD cou  BCD to 7-segment disple  Common on 7-segment of the common on 7-segment displesed to the common on 7-segment of the common o	nter IC (e.g. 4029/4026) ent decoder IC (e.g. 4511) ays connected to each counter I eg display to 0V		features. Candidate circuit.  Level 1 (0-2 marks)  Attempt at a circuit of	e has attempted to describe operation of
	Trade Description Act  Prevent misleading Consumer has leg willingly mislead Verbal/written or ill the Act Traders may lose or receive up to £500  (i)  Diagram to show bevelle through 90 degrees.  (ii)  Candidates should prod counting/displaying funct clear how input pulses a output is displayed on 7 clear how a count of 99  Expected answers might features: Binary/BCD count BCD to 7-segment T-segment displate Common on 7-segment of the count of 99  Resistors to limit	Trade Description Act  Prevent misleading claims/adverts Consumer has legal protection, it is an offence to willingly mislead Verbal/written or illustrative descriptions covered to the Act Traders may lose their consumer credit license or receive up to £5000 fines  Tolagram to show bevelled gears to transfer rotation through 90 degrees.  Tolagram to show bevelled gears to transfer rotation through 90 degrees.  Tolagram to show bevelled gears to transfer rotation through 90 degrees.  Tolagram to show bevelled gears to transfer rotation through 90 degrees.  For full credit, it should be clear how input pulses are counted and how the counte output is displayed on 7-segment displays. It should be clear how a count of 99 can be achieved.  Expected answers might include some of the following features:  Binary/BCD counter IC (e.g. 4029/4026) BCD to 7-segment decoder IC (e.g. 4511) T-segment displays connected to each counter Common on 7-seg display to 0V	Trade Description Act  Prevent misleading claims/adverts Consumer has legal protection, it is an offence to willingly mislead Verbal/written or illustrative descriptions covered by the Act Traders may lose their consumer credit license or receive up to £5000 fines  (i) Diagram to show bevelled gears to transfer rotation through 90 degrees.  (ii) Candidates should produce a circuit diagram to provide a counting/displaying function. For full credit, it should be clear how input pulses are counted and how the counter output is displayed on 7-segment displays. It should be clear how a count of 99 can be achieved.  Expected answers might include some of the following features: Binary/BCD counter IC (e.g. 4029/4026) BCD to 7-segment decoder IC (e.g. 4511) 7-segment displays connected to each counter IC Common on 7-seg display to 0V Resistors to limit current through display segments	Trade Description Act  Prevent misleading claims/adverts Consumer has legal protection, it is an offence to willingly mislead Verbal/written or illustrative descriptions covered by the Act Traders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or receive up to £5000 fines  Tade Description Acconsumers are prot up to some may be receive up to £5000 fines  Level 1 (0 – 2 marks of the following features)  Taders may lose their consumer credit license or receive up to £5000 fines  Tade Description Acconsumers are prot up to Evel 1 (0 – 2 marks of the following features)  Taders may lose their consumer credit license or receive up to £5000 fines  Taders may lose their consumer credit license or some may leave the following features and correctly operation of circuit technical vocabular Level 2 (3-4 marks Clear circuit diagram to provide a counting/displaying function. For full credit, it should be clear how input pulses are counted and how the counter operation of circuit technical vocabular Level 2 (3-4 marks Clear circuit diagram to provide a counting/displaying function. For full credit, it should be clear how a count of 99 can be achieved.  Level 3 (5-6 marks Clear circuit diagram to provide a counter lose of the following features. Candidate circuit.  Evel 2 (3-4 marks Clea

Question	Answer	Mark	Guidance
	<ul> <li>Carry out from first counter connected to clock of second counter</li> <li>Power supply lines identified</li> <li>Switch/pull-down resistor connected to RESET on counters</li> <li>Use of a programmable microcontroller (e.g. PIC or GENIE) with input/output connections to switches and displays. An accompanying program flowchart must be given for full marks to be awarded.</li> </ul>	9	Quality of description and communication  Circuit diagram with some correct BSI symbols  1 mark  Complete circuit diagram with mostly correct BSI symbols  2 marks  Complete circuit diagram with correct BSI symbols and appropriate annotation (e.g. labelled power supply)  3 marks
<b>(f)</b>	Issues could be:  Batch/quantity production implications Seasonal products Speed from design to sale to meet fashion demand Awareness of market Awareness of local/national/global trends  examples Specific seasonal products, sunglasses / clothing Specific fashion product Specific markets Sporting/event specific opportunities	8	Level 3 (6-8 marks)  Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary  Level 2 (3-5 marks)  One or two issues described with some explanation.  Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence  Level 1 (0-2 marks)  Some issues outlined, bullet points (usually focussed on one issue) no further or very limited explanation, limited use of examples or supporting evidence
	1	1	Q7 Total Mark 36

Question	Answer	Mark	Guidance
8 (a)	<ul> <li>Must have buttons and buttonhole front fastening- to enable it to be taken on and off.</li> <li>The shirt must have long sleeves to give maximum warmth</li> <li>The sleeves must have button fastening to allow different sized hands to pass through</li> <li>The cuffs must be able to fit tightly around the wrist to fit a range of different sized people</li> <li>There must be a collar to enhance the design of the shirt</li> <li>The shirt must have a luxury appeal to attract a wide range of buyers.</li> <li>Must be washable so that it is an easy-care garment for frequent use</li> <li>Any valid aesthetic point providing it is qualified</li> </ul>	4	Clear statement and justification required for a mark  Must be related to the product – no marks for generic responses  Must be a full response – - no marks for identification only.  Four justified design requirements.  Give one mark if two valid points given but not fully justified.
(b)	<ul> <li>Two key features of TQM:</li> <li>Continually seeking improvement</li> <li>Whole process involved from delivery of resources to roll out.</li> <li>Every employee has a responsibility</li> <li>Faults identified and corrected at first possible opportunity</li> </ul>	4	brief description 1 mark detailed description 2 mark  Two features clearly described  Credit candidates who realise that TQM may involve aspects of quality control checks during the manufacturing process. Allow a maximum of 2 marks if candidate only refers to quality control. For the extra 2 marks, candidates must make reference to the key features of TQM.
(c)	<ul> <li>Two benefits of bought in components:</li> <li>No need for storage space</li> <li>Quality assured by providers</li> <li>Speeds up process-no need to make them</li> <li>Choice of providers</li> </ul>	4	brief description of benefits 1 mark detailed description of benefits 2 marks <b>Two</b> benefits described 1 x 2

Questic	on	Answer	Mark		Guidance
(d)					
		Trade Description Act		Level 2 (3 - 4 m	arks)
		<ul> <li>Prevent misleading claims/adverts</li> <li>Consumer has legal protection, it is an offence to willingly mislead</li> </ul>			ion, demonstrating clear understanding of Act. Must have two ways in which otected
		<ul> <li>Verbal/written or illustrative descriptions covered by the Act</li> </ul>		Level 1 (0 – 2 ma	arks)
		<ul> <li>Traders may lose their consumer credit license or receive up to £5000 fines</li> </ul>	4	Brief description/s Act. limited explar	statements of features of Trade Description nation
(e)	(i)	Fibres for the satin shirt		award mark for ot	her appropriate material not listed
		Silk		awaru mark ioi ot	ner appropriate material not listed
		Polyester		1x1 mark	
		• Cotton			
		Poly-cotton			
		Properties or characteristics Silk			
		<ul><li>Hard wearing/durable/strong</li><li>Comfortable/soft/not irritating/good next to skin feel</li></ul>		Award mark for ot	ther appropriate property/characteristic
		<ul><li>Washable/easy care</li><li>Drapes well</li><li>Dyes well</li></ul>		2x1 mark	
		Absorbent	3		
		<ul><li>Light to wear</li><li>Crease resistant</li></ul>			
		No electrostatic charges			
		Polyester			
		Hard wearing/durable/strong			
		Comfortable/soft/not irritating/good next to skin feel			
		Washable/easy care			

Question	Answer	Mark	Guidance
	<ul> <li>Drapes well</li> <li>Dyes well</li> <li>Absorbent</li> <li>Light to wear</li> <li>Crease resistant</li> <li>Resistant to acids/alkali/most solvents</li> <li>Cotton</li> <li>Hard wearing/durable/strong</li> <li>Comfortable/soft/not irritating/good next to skin feel</li> <li>Washable but slow to dry</li> <li>Good drape</li> <li>Dyes well</li> <li>Absorbent</li> <li>Non static</li> </ul>		
(ii)	Method for making the button holes should include the following points:  Positioning of the buttonholes as indicated on the pattern. These should be parallel to the front edge and equally spaced  Tailor tacks/tailor's pencil used to mark the position of the button holes  Length of button hole should be the diameter of the button plus a couple of mm depending on the depth of buttons  Computer controlled machines can be programmed to remember the buttonhole settings and will produce identical buttonholes.  A close zig zag stitch should be used to satin stitch  A buttonhole foot should be used to allow for the smooth flowing of the fabric.  The fabric inside the buttonholes can cut using an unpicked or specialist button hole cutting scissors.		Level 3 (5-6 marks) Process fully described, key features and technical details identified, Answer must include detail of specialist tooling for full marks.  Level 2 (3-4 marks) Key stages presented, reasonably well described with key features identified  Level 1 (0-2 marks) Some stages outlined (up to 2), very limited description  Quality of description and communication  Basic sketch or chart with limited annotation 1 mark  Good sketch/chart with main features identified and labelled 2 marks

Question	Answer	Mark	Guidance
	Method for attaching the buttons  Buttons attached after the buttonholes worked  If hand stitching double thread should be used  Some machine have specialist button sewing settings and feet.  Diagrams could show the sequence for stitching through the buttons  A 'shank' will allow for thickness of fabric.  Threads must be fastened off securely.	9	Detailed sketch/chart with clear annotation 3 marks  Max 1 if no sketch/chart used  Award credit where possible if response doesn't link to chosen material.  Award maximum 6 marks if the answer does not take into account the required quantity of production, e.g. the answer relates to a one-off process rather than a batch.
<b>(f)</b>	Issues could be:  Batch/quantity production implications Seasonal products Speed from design to sale to meet fashion demand Awareness of market Awareness of local/national/global trends  examples Specific seasonal products, sunglasses / clothing Specific fashion product Specific markets Sporting/event specific opportunities	8	Level 3 (6-8 marks) Clear, cogent and well-structured response with two or three issues well explained. Good use of examples and additional evidence to support discussion. Good use of technical vocabulary Level 2 (3-5 marks) One or two issues described with some explanation. Appropriate use of technical vocabulary demonstrating a good understanding of concept. Introduction of one example or supporting evidence Level 1 (0-2 marks) Some issues outlined, bullet points (usually focussed on one issue) no further or very limited explanation, limited use of examples or supporting evidence

Question	Answer	Mark	Guidance	
	<ul> <li>Capability of high street chains to produce 'copies' of designer wear rapidly</li> <li>Implications to the industry of the 'throw away' /'wear once' approach to buying clothes</li> </ul>			
	Q8 Total Mark 36			

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