

GCSE

Health and Social Care

Unit A912: Understanding Personal Development and Relationships

General Certificate of Secondary Education

Mark Scheme for June 2016

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This mark scheme is published as an aid to teachers and students, to indicate the requirements of the examination. It shows the basis on which marks were awarded by examiners. It does not indicate the details of the discussions which took place at an examiners' meeting before marking commenced.

All examiners are instructed that alternative correct answers and unexpected approaches in candidates' scripts must be given marks that fairly reflect the relevant knowledge and skills demonstrated.

Mark schemes should be read in conjunction with the published question papers and the report on the examination.

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Annotations

Used in the detailed Mark Scheme (including abbreviations), which are used when marking:

Annotation	Meaning
+	Good response/positive
	Negative
BOD	Benefit of doubt
×	Cross
LI	Level 1
L2	Level 2
L3	Level 3
REP	Repeat
SEEN	Noted but no credit given
₩	Tick
TV	Too vague
^	Omission mark
√ ₊	Development of point

Question		Answer			Guidance
Question 1 a	THREE require	identifying a <u>different</u> e ed identifying the factor	Factor APPEARANCE / PHYSICAL APPEARANCE	6 3 x 1 3 x 1	For the identification of factors only those given will be accepted. If the factor has been given as part of a phrase or description then still award the mark. The word different has been used in the question — only allow one identification of the effect on self-concept once. The key words given can be interchangeable. Check that the effect is in context. Do not accept The phrases this would increase / decrease self-concept.
	Maria is a Muslim and she chooses to cover her head and face when out in public.	Proud Secure / insecure Self-aware Feelings of self- worth Positive sense of identity Feeling vulnerable	CULTURE / RELIGION		 reversal of effects, e.g. increased / lowered self-esteem – this would be classed as repetition confidence as this would be seen as repetition the following – lonely, upset, isolated, stress Note: Where candidates are required to provide a set number of short answer responses then only the set number of responses should be marked. The response space should be marked from left to right on each line and then line by line until the required number of responses have been considered. The
	Mark has gone through a painful divorce.	Pessimistic / optimistic Feeling worthless Happier Depressed Feel bereaved Guilty	RELATIONSHIPS		remaining responses should not then be marked. See page 3 for further guidance.

C	Question Answer		Mark	Guidance	
1	b	ONE mark for each type of	relationship	2	Only those answers given will be accepted
		TWO required		2 x 1	
					Do not accept work as a type of relationship.
		Relationship	Type of relationship		
		Employee / employer	Working / Professional		Note: Where candidates are required to provide a
		A civil partnership	Sexual / intimate / Family		set number of short answer responses then only the
					set number of responses should be marked. The response space should be marked from left to right
					on each line and then line by line until the required
					number of responses have been considered. The
					remaining responses should not then be marked.
					See page 3 for further guidance.

Question	Answer			Guidance	
С	These lists are not definitive. Professional judgement is needed to ensure answers are w the context of working relationships.		7 Level 3 – checklist Comprehensive evaluation 3 aspects of development Developed answers –	Level 3: 6 – 7 marks A well balanced evaluation of how	
	Physical High blood pressure Stress related illness Headaches Sleep deprivation Exhaustion / tiredness Emotional High / low self esteem Proud Motivated / de-motivated Happy Confident Anxious Afraid – work place bullying Stress Jealousy Sense of accomplishment Feeling under- pressure Depressed Do not accept 'learn new thi	Intellectual Knowledge Skills Analytical skills Work load – errors Challenges – stretching thinking skills Enhanced communication IT skills Higher order thinking skills Problem solving Decision making Discussions / sharing ideas Social Independence Increased / decreased social contacts Being supported Being distracted Being bullied / being over powered		dependency of effects / consequences Clear understanding High QWC – developed answers showing synthesis Level 2 – checklist Sound evaluation (upper end) Basic evaluation (low end) Shows some understanding of the relationship between effects (upper end) 2 aspects of development Mid QWC – some errors Level 1 – checklist Identification / list like 1 / 2 positive or negatives 1 aspect of development QWC –likely to be poor Use the annotation	working relationships can effect a person's development. These will be developed logically and there will be evidence of synthesis within the work. Answers will be factually accurate, using appropriate terminology. There will be few errors, if any, of grammar, punctuation and spelling. Level 2: 3 – 5 marks They will describe (low end) or explain (upper end) of how working relationships can effect a person's development. Some correct
	Sense of accomplishment Feeling under- pressure	ings'			dependency of effects /

Question	Answer	Mark	Guidance	
			not necessarily correspond to the marks awarded Look carefully at the descriptors and decide where the answer 'best fits' Do not award marks for reversing the same answer from positive in the first response to negative in the second. Annotate with 'Rep' for the second response. Do not credit answers that go off on a tangent and are not relevant to working relationships – annotate such responses with: SEEN For example having a higher salary will enable you to go the gym and become fitter	be some errors of grammar, punctuation and spelling. Sub max of 3 If candidates have only focussed on one aspect, i.e. either positive or negative. Level 1: 1 - 2 marks One or two positives or negatives identified but not clearly described / explained. List like answers should be placed in this level. Errors of grammar, punctuation and spelling may be noticeable and intrusive. O marks - no response or no response worthy of credit

Question		n	Answer		Guidance
2	а		TWO marks for a detailed description (2 key words) ONE mark for a simple description (1 key word) An increase in size. This could be height or weight / mass	2	Look for two key words that show an understanding of the word growth Do not accept getting bigger / big / broader Accept getting taller / tall

Q	uestion	Ar	nswer	Mark	Guidance
2	b	ONE mark for each life stage identified TWO required ONE mark for each expected physical development identified TWO required Life stages – accepted answers		4 2 x 1 2 x 1	 Do not accept: Life stage - toddler / child for infancy Infancy - fine and gross motor skills – they need to be precise, i.e. running, using the palmar grasp For both life stages do not accept development of teeth.
		Fiona, age 45 Sandip, age 18 months Expected physical developme	Adulthood / adult Infancy / Infant ent – not a definitive list		If the life stage is incorrect but the physical development is correct then this can be marked.
		Adulthood Menopause Greying hair Wrinkles / loss of elasticity Any early signs of ageing – use professional judgement	Infancy Crawling Walking Pulling self to stand Lifting head without support Sitting unaided Running Jumping Palmer grasp / pincer grip		Note: Where candidates are required to provide a set number of short answer responses then only the set number of responses should be marked. The response space should be marked from left to right on each line and then line by line until the required number of responses have been considered. The remaining responses should not then be marked. See page 4 for further guidance.

Question		Answer	Mark	Guidar	nce
Question 2 c	will do at school – ensure explain the aspect of deverage and the spect of deverage and the spec	e examples of activities which they that within their answers they elopment being illustrated.	Mark 9	Levels checklist Level 3 comprehensive analysis 3 aspects of development developed answers – dependency of effects / consequences clear understanding high level QWC – developed answers showing synthesis. Level 2 sound analysis (upper end) basic analysis (low end) 2 aspects of development some errors – QWC Level 1 1 aspect of development list like low level QWC The number of ticks may not necessarily	Level 3: 8 – 9 marks A well balanced analysis of how starting school will affect Harry's development. 3 aspects of development will be covered. These will be developed logically and there will be evidence of synthesis within the work. Answers will be factually accurate, using appropriate terminology. There will be few errors of grammar, punctuation and spelling. Level 2: 5 – 7marks They will describe (low end) or explain (upper end) how starting school will affect Harry's development. 2 aspects
	Proud Scared Confident Nervous Separation Anxiety Do not accept 'will learn TV Be aware of candidates for anxiety; this can be credit their whole response.	Independent		list like low level QWC The number of ticks	They will describe (low end) or explain (upper end) how starting school will affect Harry's

Question	Answer	Mark	Guidance	e
			the first response to negative in the second. Annotate with 'Rep' for the second response. Do not credit answers that go off on a tangent and are not relevant to starting school —	List like answers should be placed in this level. Errors of grammar, punctuation and spelling may be noticeable and intrusive O marks – no response or no response worthy of credit
			Annotation to use:	
			Developed answer – dependency of effects / consequences. Effects	

3 a		Answer		Guidance		
	THREE required	ch correct definition	3 3 x 1	Candidates' language may often be different to that given within the definitions – professional judgement is needed when awarding marks.		
	Term	Definition		Do not accept:		
	Ethnicity	Denoting origin of birth or descent /		Ethnicity	Redundancy	
		relating to a race or a culture		Any reference to religion /	Being fired for redundancy	
	Menopause	The time in a woman's life when		beliefs	Failing to link money to loss	
		her periods stop / no longer fertile /		Any reference to a person's	of job	
		hormonal changes		background or lifestyle	Loose job on its own	
	Redundancy	A person no longer needed at work / becomes un-employed through no fault of their own / loose job because it no longer exists / money paid for loss of job		Note: Where candidates are required to provide a set number of short answer responses then only the set number of responses should be marked. The response space should be marked from left to right on each line and then line by line until the required number of responses have been considered. The remaining responses should not then be marked. See page 3 for further guidance.		

Q	Question		stion Answer		Guidance
3	b		ONE mark for each correct identification TWO required The other sources of support are: Partners / family Friends Voluntary – could provide specific examples e.g. gingerbread, relate, NSPCC Faith based – could provide specific examples e.g. Church, Mosque, Informal carers	2 2 x 1	The question asks for other sources of support, e.g. family and friends can be accepted as separate entities. It is acceptable to provide two examples of voluntary organisations. Do not accept: • any professional carers • helplines, support group or charities— these must be qualified Note: Where candidates are required to provide a set number of short answer responses then only the set number of responses should be marked. The response space should be marked from left to right on each line and then line by line until the required number of responses have been considered. The remaining responses should not then be marked. See page 3 for further guidance.

Q	uestion	Answer	Mark	Guidance
3	c	Answer ONE mark for identifying the professional carer TWO marks for the explanation Professionals: GP / Doctor Nurse Gynaecologist Pharmacist Alternative therapists e.g. acupuncturist Counsellor Examples of support – this list is not definitive Diagnose Prescribe, e.g. HRT Listen Provide information	Mark 3 1 x 1 1 x 2	The support given must match to the appropriate professional Do not accept: Services The word support without qualification Therapist Allocation of marks for the explanation: Accurate and showing understanding = 2 marks Simple with limited understanding = 1 mark If the professional carer is wrong then the explanation must be marked as incorrect. The verb is to explain – whilst it is possible for the candidates
				to gain marks through identifying support, these must be written within some sentence structure. A candidate who merely identifies support can only be awarded one mark. It is acceptable to give two aspects of support.
		 Taking blood pressure Professional referral 		Note: Where candidates are required to provide a set number of short answer responses then only the set number of responses should be marked. The response space should be marked from left to right on each line and then line by line until the required number of responses have been considered. The remaining responses should not then be marked. See page 4 for further guidance.

Q	uestion	Answer		Mark	Guidance	
3 3	d	-	e examples of activities – ensure ney explain the aspect of ted.	Mark 7	Comprehensive evaluation 3 aspects of development Developed answers – dependency of effects / consequences Clear understanding High QWC – developed answers showing synthesis Level 2 – checklist Sound evaluation (upper end) Basic evaluation (low end) Shows some understanding of the relationship between effects (upper end) 2 aspects of development Mid QWC – some errors Level 1 – checklist Identification / list like 1 / 2 positive or negatives 1 aspect of development QWC –likely to be poor The number of ticks may not necessarily correspond to the marks awarded Look carefully at the descriptors and decide where the	
		Feelings linked to a lack of purpose Feelings linked to a sense of accomplishment Boredom			 Look carefully at the descriptors and decide where the answer 'best fits' Do not award marks for reversing the same answer from positive in the first response to negative in the second. Annotate with 'Rep' for the second response. Do not credit answers that go off on a tangent and are not relevant to retirement – annotate such responses 	
		Do not accept 'will learn more things' – annotate this as: TV Candidates may mention reduced finance, no marks can be awarded for stating this but credit can be given if they			with: SEEN E.g., if candidates start discussing being 67 and in later adulthood and the ageing process in general.	

Question	Answer	Mark	Guidance
	make specific links to aspects of development.		Use the annotation = positive = negative Developed answer – dependency of effects / consequences. Effects

Question	Answer		Guidance	
4 a	ONE mark for each subject, TWO required ONE mark for each effect, TWO required The following lists are not definitive Causes Ignored Unloved Left alone Unwanted Not being washed / poor hygiene practices Not being provided with basic human needs, e.g., warmth, shelter, food Physical effects malnutrition / malnourished /starvation bed sores body odour dehydration Hungry Tired Self-harming Sleep deprivation Death Emotional effects Withdrawn Insecure Feels isolated Aggressive - because they don't want it to happen again Oppressed Low self-confidence Low self-esteem / self-image / self-concept Depressed / sad Lack of trust Confused Ashamed Resilience	4 2 x 2	The verb is to explain, candidates can either: Give two parts to their response – the effect and its cause Give two effects. The cause and effect can be interchangeable. Do not accept: Answers that are too vague, e.g. feeling down, illness, not cared for. Reference to abuse for the cause One word answers are seen as identification and cannot be awarded any marks.	

Question	Answer		Guidance	
Question 4 b	Examples of the effects on Heidi's physical and nealth – these lists are not definitive and can be interchangeable. Has asthma Physical Health Breathing difficulties Lack of stamina Chest pains Coughing Tightness in chest Asthma attacks Having to use a nebuliser Does not have a job Physical Health Loss of motivation – lack of exercise / excess food – weight gain / loss / poor nutrition Stress related illnesses – digestive problems / high	mental 7	Levels checklist Level 3 comprehensive 3 factors addressed both physical and mental health developed answers – dependency of effects / consequences clear understanding high level QWC – developed answers showing synthesis. Level 2 sound analysis (upper end) basic analysis (low end) 2 factors addressed both physical and mental health some errors – QWC Level 1 1 factor addressed either physical or mental health list like low level QWC	Level 3: 6 – 7 marks Candidates will explain how all three factors affect Heidi's physical and mental health. They will make clear links between the factors. Answers will be fluent and coherent, using correct terminology. There will be few, if any, errors of grammar, punctuation and spelling Level 2: 3 – 5 marks Candidates will attempt to explain (upper end) describe (lower end) how at least two factors affect Heidi's physical and mental health. There will be some attempt to link factors. Answers will be factually correct but still need developing. Some correct terminology will be used. There will be some errors of grammar, punctuation and spelling.
			This is a levels of response question – marks must be awarded on the quality of the response given. The number of ticks will not necessarily correspond with the number of marks awarded	1 0

Question	Answer		Guida	Guidance	
	 Do not accept: Becoming ill – unless qualified Having no money for medication 		Do not award any marks for repeating the factors:	physical and mental health. Answers are likely to be muddled and lack specific detail. List like answers should be placed in this band. Errors of grammar, punctuation and spelling will be noticeable and intrusive	
			Developed answer – dependency of effects / consequences. Effects or linking factors without any development of answer	marks – no response or no response worthy of credit	

Questio	n Answer	Mark Guidance
4 c	ONE mark for each subject, TWO required ONE mark for each effect, TWO required The subject and effect can be inter changeable professional judgement will be required.	The verb is to explain, candidates can either: • Give two parts to their response – the effect and its cause or • Give two effects.
	 Cause – this list is not exhaustive Poor mobility Loss of dignity Unable to work 	The cause and effect can be interchangeable. Do not accept:
	 Developing diabetes Heat rashes Increased risk of heart disease Unable to exercise 	Answers that are too vague, e.g. feeling down, feeling unhealthy, appearance One word answers are seen as identification and
	Effects – these are not definitive Physical Intellectual Poor mobility Poor ettendance	cannot be awarded any marks.
	Poor mobility Diabetes High blood pressure Increased perspiration Breathlessness Tiredness Heart attack Reduced life expectancy	reduced
	Emotional Loss of confidence Loss of dignity Embarrassment Frightened / scared Loss of self-worth Low self esteem Self-conscious Social Withdrawal Isolation Bullying Decreased social Lack of independence	

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