OCR’s post-results services and fees: June 2019 series

There are a number of options available if you have a concern about a result.

Here’s a quick guide to your main options: requesting one of our reviews of results or getting hold of a copy of a marked exam paper (access to scripts). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.

Concerned about an exam result?

- AS and A Levels, Level 3 Cambridge Technicals exams
- Do you need the outcome urgently?
  - Yes: Request review of marking (Priority Service 2)
  - No: See the script before deciding if a review is appropriate.

- GCSE
- Is it exam or coursework based?
  - Exam: See the script before deciding if a review is appropriate.
  - Coursework: Request review of marking (Priority Service 2)

- Cambridge Nationals/Level 2 Cambridge Technicals exams/other general qualifications
- Is it exam or coursework based?
  - Exam: Request review of marking (Service 1 or 2)
  - Coursework: Request a Priority Access to Script

Cambridge Nationals/Level 2 Cambridge Technicals exams/other general qualifications

- Request review of marking (Service 1 or 2)
- Still have concerns?
  - Yes: Request review of marking (Service 1 or 2)
  - No: Would you like a copy of the marked paper for teaching and learning?

Still have concerns?

- Appeals process

www.ocr.org.uk/prs

For further details of services, fees and charging policy, visit www.ocr.org.uk/prs

Our Services Explained

Access to scripts

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority (£12.15)</td>
<td>A PDF copy of the original marked script to help you decide whether to request a review.</td>
<td>22/08/19 – AS/A Level, L3 Technicals, by 29/08/19 – GCSE</td>
</tr>
<tr>
<td>Non-Priority for teaching and learning (£11.75)</td>
<td>As priority but not guaranteed to arrive before the review deadline.</td>
<td>26/08/19 – AS/A Level, L3 Technicals, by 29/08/19 – GCSE</td>
</tr>
</tbody>
</table>

Service 1

Clerical re-check (£17.45) of all procedures leading to the issue of a result.

Service 2

Review of marking (£48.50)
To ensure the agreed mark scheme has been applied correctly. If you are concerned about a group of candidates, you should submit requests for all candidates you believe are affected.

Priority Service 2

Review of marking (£59.80)
As for Service 2, but only available for AS and A Levels and Level 3 Cambridge Technicals in the June series.

Service 2a and 2b

For Cambridge Technicals and specific GCSE, AS and A Level exams for which access to scripts is not available, such as speaking tests (see www.ocr.org.uk/service2).

Service 3

Review of moderation (£225.20)
Review of the original moderation to ensure assessment criteria have been fairly, reliably and consistently applied.

Copy of script

A PDF copy of the reviewed script to be delivered after the review has been completed. (£12.15)

Missing and incomplete results (MIR)
An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied.

Late certification
Request when a certification entry has not previously been made for a unitised qualification.

© OCR 2019 Version 2: Corrects the copy script fee