

Unit Title:	Lead the development of a quality strategy
OCR unit number:	10
Level:	7
Credit value:	4
Guided learning hours:	20
Unit reference number:	J/506/2101

Unit aim and purpose

This unit aims to develop the knowledge and skills required to lead the development of a quality strategy and introduces learners to the key principles underpinning the development of a quality strategy. Upon completion of this unit, learners will be able to develop a quality strategy and manage quality.

Learning Outcomes	Assessment Criteria	Additional Guidance
The Learner will: 1 Understand the principles underpinning the development of a quality strategy	The Learner can: 1.1 Define the scope of quality 1.2 Distinguish between quality management, quality assurance, quality control and quality improvement 1.3 Evaluate a range of approaches to quality management and the principles on which they are built 1.4 Analyse the development of quality management principles 1.5 Evaluate the requirements of a range of quality standards	
2 Be able to develop a quality strategy	2.1 Identify the scope of a quality strategy 2.2 Devise a strategy that is capable of assuring and controlling the quality of work to agreed standards 2.3 Specify standards, processes and protocols that support the maintenance of quality standards 2.4 Evaluate the use of technology to manage quality for different purposes	

Learning Outcomes	Assessment Criteria	Additional Guidance
3 Be able to manage quality	3.1 Implement systems and procedures that are capable of monitoring quality standards 3.2 Evaluate the capability and capacity of systems to meet current and predicted quality needs 3.3 Select technologies and suppliers that are capable of meeting current and likely future quality needs within constraints	

Assessment

This unit is internally assessed by centre staff and externally verified by OCR Assessors.

Guidance on assessment

Skills CFA Assessment Strategy Competence units (S/NVQ)

National Occupational Standards (NOS) mapping/signposting

The mapping in the table below provides an indication of where evidence might be available for assessment against some of the knowledge and understanding contained in the national occupational standards (NOS). It does not claim to guarantee that evidence will meet the NOS.

NOS can be viewed on the relevant Sector Skills Council's website or the Occupational standards directory at www.ukstandards.co.uk.

Occupational standards	Unit number	Title
Management & Leadership (2012) National Occupational Standards:	CFAM&LFE1	<ul style="list-style-type: none"> Manage quality assurance systems

Additional information

For further information regarding administration for this qualification, please refer to the OCR document 'Admin Guide: Vocational Qualifications' (A850) on the OCR website www.ocr.org.uk.