

10386 - Level 2 Diploma in Team Leading (combined qualification) - Mapping of old NVQ units to new units

| Unit no. | Unit Level | Ofqual Ref. | New unit title | Maps to old NVQ unit: |
|--------------------------|------------|-------------|--|--|
| Mandatory Group A | | | | |
| 1 | 2 | L/506/1788 | Manage personal performance and development | Manage own performance in a business environment (F/601/2467) (L2) Manage personal development (F/600/9469) (L2) Improve own performance in a business environment (L/601/2469) (L2) Manage own performance in a business environment (L/601/2519) (L3) Develop personal performance through delivering customer service (R/601/1534) (L2) |
| 2 | 2 | T/506/1798 | Communicate work-related information | Communicate information and knowledge (H/600/9724) (L2) |
| 3 | 2 | H/506/1800 | Lead and manage a team | Supervise a team in a business environment (H/601/2526) (L3) Lead a team to improve customer service (H/601/1568) (L3) |
| 4 | 2 | R/506/2294 | Principles of team leading | |
| 5 | 2 | R/506/1808 | Understand business | |
| Optional Group B | | | | |
| 6 | 2 | R/506/1789 | Develop working relationships with colleagues | Develop working relationships with colleagues (H/600/9660) (L2) |
| 7 | 2 | Y/506/2958 | Contribute to meetings in a business environment | Participate in meetings (H/600/9688) (L2) |
| 8 | 2 | J/506/1806 | Principles of equality and diversity in the workplace | |
| 9 | 3 | T/506/1820 | Promote equality, diversity and inclusion in the workplace | Manage or support equality of opportunity, diversity and inclusion in own area of responsibility (M/600/9628) (L4) Work in a business environment (J/601/2521) (L3) |
| 10 | 3 | A/506/1821 | Manage team performance | Plan, allocate and monitor work of a team (Y/600/9669) (L3) Set objectives and provide support for team members (M/600/9600) (L3) |
| 11 | 3 | J/506/1921 | Manage individuals' performance | Address performance problems affecting team members (F/600/9679) (L4) |
| 12 | 3 | Y/506/1924 | Chair and lead meetings | Lead and manage meetings (Y/600/9686) (L3) |

| | | | | |
|----|---|------------|------------------------------------|--|
| | | | | Chair meetings (J/601/2566) (L4) Plan and organise meetings (D/601/2542) (L3) |
| 13 | 3 | J/506/2292 | Encourage innovation | Support team members in identifying, developing and implementing new ideas (L/600/9636) (L3) Contribute to innovation in a business environment (A/601/2547) (L3) Contribute to innovation in a business environment (K/601/2575) (L4) |
| 14 | 3 | K/506/1927 | Manage conflict within a team | Manage conflict in a team (R/600/9685) (L3) |
| 15 | 3 | M/506/1928 | Procure products and/or services | Procure supplies (L/600/9734) (L3) |
| 16 | 3 | M/506/1931 | Collaborate with other departments | |
| 17 | 3 | F/506/1934 | Participate in a project | Contribute to running a project (J/601/2549) (L3) |

This mapping document is intended to show where old units may map in part to new units. It is not intended to show full unit equivalences.