



### Scenario

David is in year 11 at school and is about to start the level 2 Diploma in ICT Systems and Principles for IT Practitioners.

David will need to achieve a total of 37 credits, of which 23 must be at level 2

The mandatory units are:

- Unit 1 Customer Care level 2 (6 credits)
- Unit 3 Organisation and Planning of Workload level 2 (4 credits)

Optional units will include:

- Unit 43 Cisco IT Essentials Part 1 level 2 (10 credits)
- Unit 72 Cisco IT Essentials Part 2 level 3 (10 credits)
- Unit 31 Web fundamentals level 2 (7 credits)

### Total 37 credits

This will give him the required number of credits to achieve the qualification, also allowing him to achieve a level 3 vendor unit.

