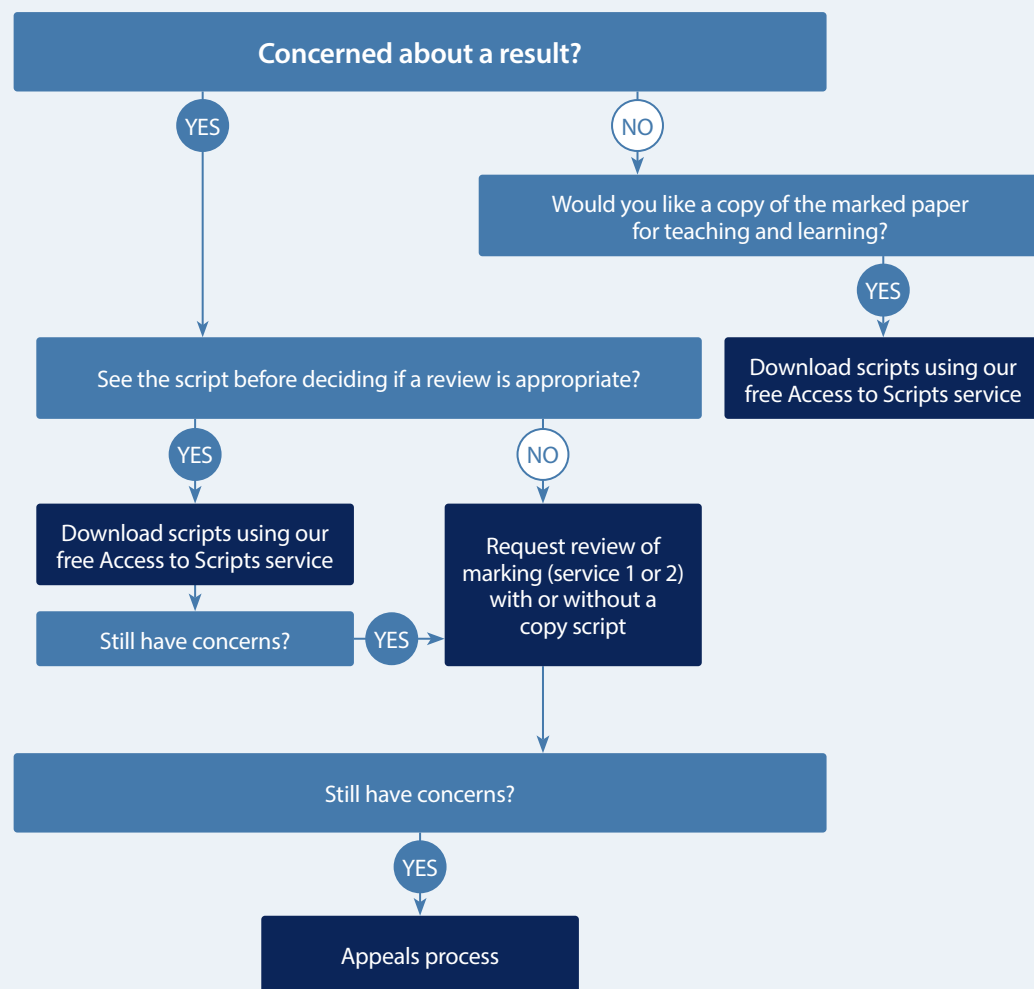


OCR's *post-results* services and fees: November 2024 series

There are a number of options available if you have a concern about a result.

Here's a quick guide to your main options: requesting one of our **reviews of results** or getting hold of a copy of a marked exam paper (**access to scripts**). If you still have a concern after this, we offer an appeals service. Students should speak to a teacher or exams officer at their school or college about post-results services.



Our services explained

Access to scripts

A PDF copy of the original marked script (free) to help you decide whether to request a review of marking and to support teaching and learning.

Exams officers can download copies of scripts using our free on-demand service, [Access to Scripts](#) accessed via our single sign-on service, My Cambridge. For step-by-step instructions on how to use Access to Scripts visit [our website](#).

Service 1

Clerical re-check (£11.50) of all procedures leading to the issue of a result.

Service 2

Review of marking (£65.25) to ensure the agreed mark scheme has been applied correctly. If you are concerned about a group of candidates, you should submit requests for all candidates you believe are affected.

Copy of script

A PDF copy of the reviewed script (£16.75) is available after the review or clerical re-check has been completed.

Missing and incomplete results (MIR)

An investigation to check if a result indicator – no result (X), partial absence (#) or pending (Q) – has been wrongly applied (**free**).

All post-results services must be requested via a school or college.

Deadlines

GCSE

- 13 February 2025 – reviews of marking
- 13 February 2025 – scripts will not be available to download after this date

For further details of services, fees and charging policy, visit ocr.org.uk/prs